LOAND BEYOND

Annual Report 2013

SINGAPORE LOGISTICS ASSOCIATION

To know all your intellect, resources, and experience will be tested like never before

Our Manifesto

There is no more exciting way to live than to face new challenges every day

To know you can overcome any adversity, and learn from it

we

To know that without you the world would be a poorer place

Singapore logistics makes everything possible

To know you are a rare individual who can fulfill your full potential

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To know that everything is possible, because I can, You can, WE CAN

Chairman's Statement

Year 2013 was a celebrative year as it commemorated the Association's 40th Anniversary.

During this 40-year period, the Association evolved from Singapore Freight Forwarders Association to Singapore Logistics Association with a membership strength that grew by more than seven-fold from just 67 members in 1973 to more than 500 by the end of the year. The past four decades had also seen the Association playing a key role in driving thought leadership, facilitating logistics practices and processes, and contributing significantly to the advancement of the logistics industry which helped elevate Singapore to be a top global logistics hub.

The various events and initiatives that took place in 2013 underscored this enduring role. They amplified the commitment to be a value-adding association that put members at the forefront of the logistics industry, bringing the key advantages and pole position of Singapore as a logistics hub to the attention of the international communities and exciting young talents about a career in logistics.

Riding on the successful completion of the several industry projects under the Local Enterprise and Association Development (LEAD) Programme in 2011, the Association once again garnered firm support from SPRING Singapore

and IE Singapore and was presented the LEAD award for the second time by the Minister for Trade and Industry, Mr Lim Hng Kiang on 15 May 2013. A total of 9 initiatives would be carried out over a 4-year period from 2013 to 2016 to help bolster the current challenges faced by the industry in the areas of productivity, manpower attraction and internationalisation.

A project under LEAD 2, the twelve weeks Supply Chain Challenge 2013 which culminated at the grand finale on 26 July 2013 attracted submissions from a total of 65 unique teams formed by 202 students across the 5 Polytechnics. The students were exposed to real-life business challenges in the logistics sector, and given opportunities to apply the knowledge they acquired in their course of studies to develop solutions. To add to the hype of the national case-study competition, the first-ever Networking & Career Fair was organized to complement the challenge. 16 member-companies set up booths to showcase their capabilities, interact and provide advice to the students on logistics as a career choice.

The Association mooted the inaugural Young Logistics Professionals (YLP) forum on 14 October 2013 with the similar aim to induct and excite young talents about a career in logistics. Held in conjunction with FIATA Singapore 2013, the forum brought together students, young aspiring as well as experienced players from both the local and international logistics industry. The new initiative received favourable response from the tertiary institutions as well as words of praise from the International Federation of Freight Forwarders Associations (FIATA), such that the latter planned to include the forum as a feature in future congresses.

Another worthy collaborative effort was the renewal of the Memorandum of Understanding to reaffirm the close partnership with SIM University and the unveiling of the joint



publication entitled "Managing Logistics & Supply Chain Challenges: Singapore Insights and Perspectives" during the YLP forum. The book features a compilation of interesting real-life case studies to provide logistics students with an in-depth understanding of the peculiarities and challenges residing in the industry, and the innovative solutions that have been developed to push the industry to greater growth. It would be used as a basic text book for students pursuing the Bachelor of Science in Logistics and Supply Chain Management, another joint initiative launched in 2009.

The Association extended its influence from the local scene to the international realm when once again it successfully hosted the premier FIATA World Congress from 15 to 19 October 2013. With the theme "Springboard to Asia, Connecting the World," FIATA Singapore 2013 brought together more than 800 delegates from 72 countries, comprising leading global logisticians from private corporations, governments, institutions, advisory bodies and the academia to address strategic factors instrumental to achieving success in the global markets, as well as the latest regulatory, security, legal and vocational training developments that shape the international logistics industry.

In the same role, the Association continued to be an active participant and contributor in the area of training development to global bodies like the UNESCAP - United Nations Economic and Social Commission for Asia and the Pacific, FIATA and AFFA – ASEAN Federation of Forwarders Associations. On 17 October 2013, the Association was presented a token of gratitude in the form of a "Testimonial of Global Spirit" by FIATA. The award was in recognition of the generous donation of the Air Freight Forwarding module from the Association's subsidiary, The Logistics Academy, on ex-gratia basis to FIATA to facilitate its launch of the ICAO-FIATA Dangerous Goods by Air Training programme, a collaborative initiative with the International Civil Aviation Organization.

At FIATA Singapore 2013, the Association staged a Singapore Pavilion at the exhibition. It was a collective effort with industry players, and supported by IE Singapore and SPRING Singapore. The first in FIATA exhibition, it proved to be a unique showcase, featuring innovative services offered by small and medium sized Singapore logistics companies.



Crossing the forty-year mark is a big milestone and rightly so to be celebrated in the presence of both the local and international logistics community. The Association's 40th Anniversary in conjunction with the

FIATA Gala Dinner on 18 October 2013 was a grandiose affair, signifying the growth of members and that of the logistics industry as a whole. Through the years, many member-

companies lent strong partnership and friendship and as a tribute, 6 founding members namely C & P Holdings Pte Ltd, K C Dat (Singapore) Pte Ltd, Keppel Logistics Pte Ltd, OCWS Logistics Pte Ltd, Poh Tiong Choon Logistics Ltd and Sea-Shore Transportation Pte Ltd were commemorated at the SLA's 40th Anniversary Gala Dinner. Together with the rest of the membership, these companies stood by the Association over the years through seasonal changes in the industry.

In 2013, overall global economic performance was one of strengthening activity with 3 percent growth. For 2014, the International Monetary Fund (IMF) update expects the strengthening of activity to carry over and projects global growth to increase to 3.7 percent. Growth across Asia is likely to remain steady at around 5.5 percent with a moderate growth forecast for Singapore at 3.6 percent from 4.1 percent in 2013.

Truly, these figures point towards the opportunities for Singapore logistics players to leverage on our location in the heart of a fast-growing Asian region to target an expanded footprint in Asia. Alongside these positive external developments, the Minister for Transport Mr Lui Tuck Yew too in his FIATA Singapore 2013 opening address announced the commitment that Singapore would continue to enhance its infrastructure to strengthen its position as a logistics hub in the medium to long term.

With these exciting developments, the Association will strive

to do more for the Singapore logistics industry and safeguard that we remain competitive. I want to extend my sincere thanks to all members for their great support to the Association throughout the year, the untiringly support from the several government agencies as well as the close collaborations with industry players. I also wish to acknowledge each and every Council Member and staff of the Secretariat for staying so committed for all that we set out to do. Without your unyielding support, the Association would have not accomplished much.

As the Association look beyond its 40th year, we shall continue to represent Singapore logistics and advocate our mission to promote professionalism and excellence of the logistics industry.

QUEK KENG LIANG CHAIRMAN



The Council

for term 2013/2014











Chairman

Mr Quek Keng Liang Megastar Shipping Pte Ltd

First Deputy Chairman

Mr Thomas Sim International Freight Consultants (S) Pte Ltd



3. Mr Kay Kong Swan **CWT Limited**

Honorary Secretary

Mr Gerry Tan Griffin Kinetic Pte Ltd





Deputy Honorary Secretary

5. Mr Lim Cheng Hoo LNS Camion Transport Pte Ltd (Till 1 April 2013)

Honorary Treasurer

Mr Poh Key Boon Poh Tiong Choon Logistics Ltd

Deputy Honorary Treasurer

Mr Sharafdeen s/o Abdul Rasak Sea-Shore Transportation Pte Ltd















Council Members

- 8. Mr Stanley Lim PBM Addicon Logistics Management Pte Ltd
- 9. Mr Raymond Ong SinSenMoh Transportation Pte Ltd
- 10. Mr Teo Woon Hun InfinOps Pte Ltd
- 11. Mr Orson Lim A21 Logistics Pte Ltd
- 12. Mr John Iversen C.H. Robinson Project Logistics Pte Ltd
- 13. Mr Winston Khoo Quickflo Logistics Pte Ltd
- 14. Mr Ken Koh Yang Kee Logistics Pte Ltd (from 28 January 2013)



The Association represents Singapore logistics. It is a focal point where the logistics community gravitates. It is a nucleus of network for both the local membership and foreign businesses calling in Singapore.

Outreach



The Association admitted a total of 44 new members and reached a new high at 511 strong by year end 2013. Representing a nett increase of 4.7% from 488 in 2012, membership growth had been held steady over the years, notwithstanding corporate structural changes and companies not being able to continue the membership.

Admission ORDINARY MEMBERS

Al-Barrak Singapore Intl Pte Ltd
Alliance Global Logistics Pte Ltd
Allport Cargo Services Logistics Pte Limited
Asian Dellker Logistics Management Pte Ltd
ASM Logistics (S) Pte Ltd
Capital Logistics Services Pte Ltd
Energy Logistics Pte Ltd
Eng Choon Express Service Pte Ltd
Farwide Shipping Agencies Pte Ltd
Focal Logistics (S) Pte Ltd
GGL (Singapore) Pte Ltd
Hock Seng Heng Tpt & Trdg Pte Ltd
Hup Tat Transport Pte Ltd
ISC Far East Pte Ltd
Jurong Cold Store Pte Ltd
LAP Projects Logistics Pte Ltd
Loaded Services Pte Ltd
Mandai Link Logistics Pte Ltd
One World Logistics Pte Ltd
PQ Swiftvan Logistics Pte Ltd
S2M Freight Services Pte Ltd
Scan-Shipping Pte Ltd
Soon Container Services Pte Ltd
SSE Marine Logistics Pte Ltd
Union Services (Spore) Pte Ltd

This increase in membership is a testimonial of their endorsement of the work initiatives laid out for the industry. Members enjoying the membership benefits also encouraged their business associates to join the association. Recommendations were also made by agencies, academia and business partners arising from closer engagements in industry projects and work activities. The Association valued very much, the support given by the entire trade and logistics fraternity.

ASSOCIATE MEMBERS

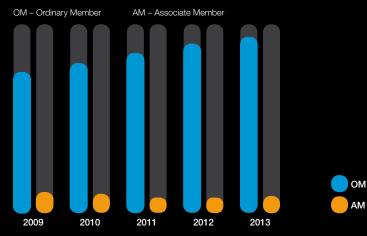
CLL Shipping (S) Pte Ltd
C-Freight Solutions Pte Ltd
Chun Logistics Pte Ltd
CrossTrade Logistics Pte Ltd
Elan Logistics Pte Ltd
Ethoz Group Ltd
Expo Global Distribution Centre Pte Ltd
Farwide Shipping Agencies (2013) Pte Ltd
Felix Relocations Pte Ltd
iG Logistics Pte Ltd
Jacobson Global Logistics (S) Pte Ltd
Lingholm Logistics Pte Ltd
MEP Logistics Pte Ltd
Sankyo Global Logistics (Singapore) Pte Ltd
Synthesis Logistics Pte Ltd
Transoceanic Projects & Developments (Singapore) Pte Ltd
Triways Logistics (Singapore) Pte Ltd
Tuas Transport & Logistics Pte Ltd
Volvo East Asia (Pte) Ltd

Upgrade to Ordinary Members

Choon Heng Logistics Pte Ltd
CLL Shipping (S) Pte Ltd
Feiliks Logistics Pte Ltd
Jacobson Global Logistics (S) Pte Ltd
LV Shipping Singapore Pte Ltd
OTC Asia Logistics Pte Ltd
Overseas Express Container Lines Pte Ltd
Tiong Woon Logistics Pte Ltd
Transworld GLS (Singapore) Pte Ltd

Membership Growth

YEAR	200)9	20 ⁻	10	20	11	20	12	20 ⁻	13
MEMBERSHIP	ОМ	AM	ОМ	AM	ОМ	AM	OM	AM	ОМ	AM
Membership b/f	354	54	375	56	397	50	424	40	447	41
New Admission	30	21	29	17	24	15	31	19	25	19
Cessation	-19	-9	-22	-8	-15	-7	-17	-9	-16	-5
Upgraded from AM to OM	10	-10	15	-15	18	-18	9	-9	9	-9
As at 31 December	375	56	397	50	424	40	447	41	465	46
TOTAL	43	1	44	7	46	4	48	8	51	1



Cessation

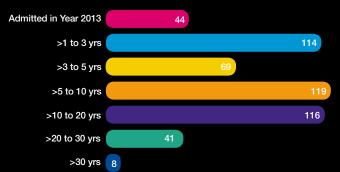
ORDINARY MEMBERS

Asia Maritime Logistics Pte Ltd
Chemlink Logistics Pte Ltd
Continental Feeders Pte Ltd
Freightmen Pte Ltd
G Link Express Logistics (Singapore) Pte Ltd
IFS Logistics (S) Pte Ltd
INASIA Warehouse Pte Ltd
KFL International Logistics Pte Ltd
LAP Projects (Asia) Pte Ltd
Lim Logistics and Services Pte Ltd
Meng Cheng Logistics Pte Ltd
One Stop Freight Services Pte Ltd
TCI Global (Singapore) Pte Ltd
Vasco Maritime Pte Ltd
Vanguard Container Lines Pte Ltd
Zenith Travel & Shipping Pte Ltd

ASSOCIATE MEMBERS

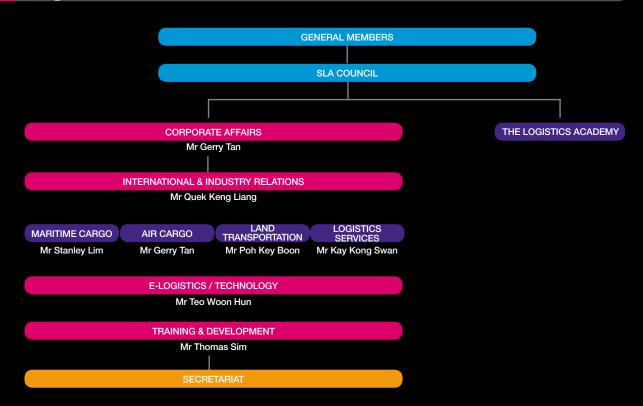
AEC Bilingual Pte Ltd
Gurusoft Pte Ltd
IBM Singapore Pte Ltd
Just Global Logistics Pte Ltd
Sin Trans Engineering Pte Ltd

Membership Duration



TOTAL	% OF TOTAL
44	8.6
114	22.3
69	13.5
119	23.3
116	22.7
41	8
8	1.6
511	100
	44 114 69 119 116 41 8

Organisation Structure



Board of Trustees

The Trustees namely Mr Stanley Lim, Mr Poh Key Boon and Mr Sharafdeen s/o Abdul Rasak continued to oversee the Association's property situated at 153B Goldhill Centre, Singapore 307607.

The property is affected by the compulsory acquisition of part of Lot 448C TS28 at Goldhill Shopping Centre for a public purpose on the construction of North South Expressway Stage 2 from Toa Payoh Rise to East Coast Parkway. Under the Land Acquisition Act, the Singapore Land Authority issued advisory concerning the statutory compensation for the acquired land. As a subsidiary proprietor entitled to the compensation, the apportioned sum from the collector's award would be finalised and pay out to the Association in early 2014.







Legal Counsel

The Association reappointed Ms Wendy Tan from Stamford Law Corporation as the Legal Counsel. She would continue to provide professional legal guidance and inputs in the works of the Association.

39th Annual General Meeting

About 70 members were present at the SLA's 39th Annual General Meeting (AGM) held on 17 May 2013 at Amara Hotel.

Mr Quek Keng Liang in his Chairman's Address to members highlighted the Association's developments as documented in the Annual Report 2012 themed "Adding Colours". He specifically mentioned several initiatives that could assist members in their work processes and increase work productivity such as e-freight@Singapore and TradeXchange. To bolster the appeal of the logistics industry, he also urged

members to participate in Supply Chain Challenge 2013, following the very well received inaugural competition in 2012 to promote greater awareness and understanding of the logistics industry amongst tertiary students.

Members received and approved the minutes of the 38th AGM, report of the Council and financial statements of the Association for the year ended 31 December 2012. PKF-CAP LLP was reappointed as Auditor until the next AGM. The Council was also given the power and rights to grant consent to any conveyance, transfer, assignment or other dealings of the Association's office property at Goldhill Centre in the event of an en-bloc sale.

The SLA publication "The Practitioner's Definitive Guide on Land Transport" was released as the last of the four books published under the first LEAD programme. A copy of the publication was presented to member-representatives present at the AGM.



















An Evening with SLA

More than 120 member-representatives, government officials and business associates were invited to join "An Evening with SLA" held after the SLA's 39th Annual General Meeting. They were presented with updates on SLA's second Local Enterprise & Association Development Programme (LEAD 2), IMPACT (Logistics) Assessment Tool and FIATA Singapore 2013.

Mr Quek Keng Liang - Chairman gave a comprehensive overview of the SLA LEAD 2 and its 9 initiatives under 3 thrusts. The Association received the award from the Minister for Trade & Industry, Mr Lim Hng Kiang at the LEAD Forum on 15 May 2013. Mr Koh Sing Ming - Managing Consultant, Spectrum Management Consulting walked through the IMPACT (Logistics) Assessment Tool on how to measure the key performance indicators to assess work productivity level. Mr Thomas Sim - 1st Deputy Chairman gave an update on the upcoming world event - FIATA Singapore 2013 and encouraged members as well as guests to participate in the prestigious international event.

ISO Surveillance Visit

Both SLA and TLA were audited by LRQA on 31 January 2013. The inspection ascertained that the Quality Management Systems were effectively maintained in accordance with ISO 9001:2008. Continual improvement was evident through the implementation of corrective action and suggestions from the management review.







Cross Industry Exchange and Events

The Association is committed to creating a hive of industry exchange platforms to share the latest standards, trends and developments, as well as networking opportunities across diverse activities and organisations both locally and from overseas. Throughout the year 2013, member-companies were invited to attend and participate in many collaborative sessions across businesses.

NO.	EVENT DATE	EVENT TITLE	ORGANISER	
1	08 January 2013	e2i Job Fair	e2i	
2	15 January 2013	PSA Safety Launch 2013	PSA	
3	31 January 2013	SBF - IBM Productivity Series: Accelerating Mobile Strategies Workshop	Singapore Business Federation IBM	
4	23 February 2013	BizSAFE Convention 2013	Workplace Safety and Health Council	
5	23 February 2013	UniSIM Open House	SIM University	
6	12 March 2013	Tapping Into New Revenue Streams With SingTel M2M	SingTel	
7	19 March 2013	Cisco Innovate 2013	Cisco	
8	19 March 2013 26 March 2013	Briefing on Capability Initiatives under Budget 2013	SPRING Singapore	
9	26 March 2013	Business & Service Excellence Sharing	SPRING Singapore	
10	27 March 2013 18 April 2013	Major Exporter Scheme (MES) and The Assisted Self-Help Kit (ASK)	The Sheraton Towers	
11	03 April 2013	APEC SME Forum on Innovation	Singapore Business Federation	
12	16 April 2013	Carve your Competitive edge in the Supply Chain Sector" Networking	e2i	
13	16 April 2013	Briefing on New U.S. Sanctions On Iran and Implications for Singapore Businesses	Singapore Business Federation	
14	17 April 2013	Free Trade Agreement Topics in Advanced Diploma Program	IE Singapore Singapore Logistics Association	
15	17 April 2013	Breakfast Talk on Business Transformation	Singapore Business Federation SAP Asia	
16	30 April 2013	Seminar on Heighten Business Productivity, Reduce Business Risks	Singapore Business Federation Hewlett-Packard Singapore	
17	22 May 2013	AFBG Awareness Seminar: Spotlight on Mauritius	Singapore Business Federation	
18	10 June 2013	Roundtable session Singapore-Hungary	Hungarian Investment and Trade Agency	
19	25 June 2013	e-freight @ Singapore Solutions Launch	Civil Aviation Authority of Singapore Infocomm Development Authority of Singapore	
20	25 June 2013	Seminar on Malaysia Taxation, Financing in Iskandar Malaysia & MRA Grant	Singapore Business Federation	
21	04-05 July 2013	120th EDIFICE Conference	CrimsonLogic eTrade Services	
22	04 July 2013	Is Your Current Cloud working out for you?	Singapore Business Federation	
23	10 July 2013	Harnessing Supply Chain Productivity To Drive Business Profits	Singapore Business Federation	
24	10 July 2013	Standards Exchange On Resource Efficiency	SPRING Singapore	

NO.	EVENT DATE	EVENT TITLE	ORGANISER	
25	25-27 July 2013	Aviation Open House 2013	Civil Aviation Authority of Singapore	
26	29 July 2013	Doing Business in India	Singapore Manufacturing Federation	
27	31 July 2013	Embracing Technologies for Productivity Breakthrough	Singapore Manufacturing Federation	
28	22 August 2013	Singapore Environmental Achievement Awards 2013	Singapore Environment Council	
29	27 August 2013	Networking Session in conjunction with logistics delegation from Madhya Pradesh, India	Singapore Business Federation	
30	31 August 2013	UniSIM Open House	SIM University	
31	02 September 2013	WSHC Forum on Traffic Safety Management	WSH Council	
32	05 September 2013	IE Singapore-Thailand Board of Investment Logistics Roundtable	IE Singapore	
33	09 September 2013	Duqm Calls Seminar Spotlight on Duqm Special Economic Zone in Oman	Singapore Business Federation	
34	17 September 2013	CAAS Annual Air Cargo Industry Dialogue Session	Civil Aviation Authority of Singapore	
35	18 September 2013	CFC Networking & ICT Showcase	Infocomm Development Authority of Singapore	
36	12 November 2013	Technology Adoption Programme Launch	A*STAR	
37	19 November 2013	Flemish Ports - Network Reception	Royal Embassy of Belgium	
38	19 November 2013	Japan's Advance Filing Rules Seminar	CrimsonLogic eTrade Services	
39	20 November 2013	Malaysia Business Forum	Malaysian Investment Development Authority Singapore	
40	26 November 2013	Business Networking Session on Business Opportunities in Russia: Focus Pskov Region – Moglino Sez	Singapore Manufacturing Federation	
41	04 December 2013	Business Forum and Networking session: Ethiopia- Exciting Business Opportunities Await You	Singapore Manufacturing Federation	







Courtesy Visits

CHENGDU TECHNICIAN INSTITUTE

A delegation of 12 lecturers from the Logistics Department of Chengdu Technician Institute Sichuan, China called at SLA on 14 January 2013. The purpose of their visit was to know more about vocational education of the logistics industry in Singapore and to explore collaboration opportunities. They were hosted by Mr Thomas Sim - 1st Deputy Chairman and the Secretariat.

HK POLYTECHNIC

A group of about 30 students from Hong Kong Polytechnic University visited Singapore in January 2013 for a study tour. They were pursuing the BBA (Hons) Degree in International Shipping and Transport Logistics or Higher Diploma in International Transport Logistics. They aimed to enrich their learning experience through gaining invaluable and practical insights in warehouse operations. Mr Vincent See - Vice President and Mr Sim Ee Huey - Assistant Vice President of Freight Links Logistics Pte Ltd hosted the delegation on 21 January 2013.

THAI DEPARTMENT OF INTERNATIONAL TRADE **PROMOTION**

Thai Department of International Trade Promotion headed by Miss Buniga Chamsai - Minister Counsellor (Commercial) / Director, Office of Commercial Affairs, Royal Thai Embassy / Thai Trade Center paid an annual festive call to SLA on 29 January 2013. They were received by Mr Quek Keng Liang - Chairman and Ms Ng Soo Hwa - Executive Director. Miss Buniga left for another posting in end September after a 3-year tenure in Singapore.



JAPAN CUSTOMS BROKERS ASSOCIATION

Mr Hiroshi Suzuki, President of the Japan Customs Brokers Association led a delegation of 13 strong officials for a study visit to Singapore. The delegation visited other Asian countries to understand customs brokers procedures and requirements. Receiving the delegation on 7 February 2013 were SLA Council Members Mr Stanley Lim and Mr Lim Cheng Hoo, Mr Philip Lim - Member of Maritime Cargo Committee, Ms Ng Soo Hwa - Executive Director and Mrs Chua Li Tzer - Manager, Corporate & Industry Development.

HOGESCHOOL VAN AMSTERDAM

Mr Quek Keng Liang - Chairman, Mr Gerry Tan - Honorary Secretary and the Secretariat hosted a team of academicians from the Hogeschool van Amsterdam on 25 March 2013. The visit was coordinated by The Logistics Institute - Asia Pacific and led by Dr Nanda Piersma - Head of Department Logistics, School of Technology Logistics. She was accompanied by her team members namely Mr Tom Stallinga - Coordinator Aviation Logistics/Lecturer Logistics and Mr Kees AB - Lecturer. They were keen to learn the key factors that enabled Singapore to emerge as among the top logistics hub worldwide.

INDONESIAN LOGISTICS AND FORWARDERS **ASSOCIATION**

A 6-man delegation from the Indonesian Logistics and Forwarders Association paid a courtesy call to SLA on 9 April 2013. They were received by Mr Thomas Sim - 1st Deputy Chairman, Mr John Iversen - Council Member, Mr Philip Lim - Member of Maritime Cargo Committee and the Secretariat. The delegation included Mr Syafrizal BK - Chairman, Mr H Sjukri Siregar - Vice Chairman, Mr Widijanto - Vice Chairman of Trade & Customs Facilities. Mr HM Qadar Diafar – Chairman of Mr Organization & Member Development and Mr FS Popal









- Member. Exchanges were focused mainly on port operations in both countries.

MINISTRY OF COMMERCE & INDUSTRY OF THE **REPUBLIC OF PANAMA**

Mr Quek Keng Liang - Chairman, Ms Ng Soo Hwa - Executive Director and the Secretariat warmly received the Panama Vice-Minister of Foreign Trade, Mr Jose Pacheco Tejeira on 10 April 2013. He was accompanied by Ms Irma Vanessa Chong - National Director of Export Promotion, Vice Ministry of Foreign Trade. They were in Singapore to promote business opportunities, in advance of the opening of the expanded Panama Canal in 2014.

BAHRAIN ECONOMIC DEVELOPMENT BOARD

Ms Dharmi Magdani - Country Manager, South East Asia, Bahrain EDB visited SLA for the second time on 23 April 2013. Together with her colleague, Ms Yasmeen Al Saffar - Officer for Business Development, Bahrain EDB, they were received by Mr Thomas Sim -1st Deputy Chairman and the Secretariat. The discussion focused on Bahrain being the gateway to the Middle East.

SHRIKAILASH GROUP

The Secretariat team Ms Ng Soo Hwa - Executive Director and Mrs Chua Li Tzer - Manager, Corporate & Industry Development met Mr R Vignesh from the Sree Kailas Group on 7 June 2013. Mr Vignesh was in Singapore to promote its new logistics park in Chennai. He was accompanied by IE Singapore officials, namely Mr Gan Zixin and Mr Aaron Zhang Yiren.

HUNGARIAN FOREIGN TRADE ASSOCIATION

Arranged by Dr Sándor Sipos - Regional Economic Representative of Embassy of Hungary, Mr Kay Kong Swan - 2nd Deputy Chairman, Mr Philip Lim - Member of Maritime



Cargo Committee and the Secretariat hosted the visit of Mr Miklós Horváth - President of the Hungarian Foreign Trade Association on 10 June 2013. Mr Horváth gave an in-depth introductory presentation on his association and the Central European Logistics Cluster, followed by interesting exchanges on business collaborations and opportunities.

CHINESE DELEGATIONS

A delegation of 19 senior officials from CCP Wuhan Municipal Party Committee visited Singapore for a study trip. SLA membercompany, Pacific Integrated Logistics hosted the delegation on 26 June 2013. Its management team represented by Mr Kelvin Lim - Founder & CEO and Ms Wendy Lim - Group Sales Director received the delegation. The delegation was given a tour to the warehouse premise which was well equipped with in-house chemical-foam and packing carpentry workshop, coupled with a heat treatment chamber certified by the Agri-Food & Veterinary Authority (IPPC SG-34).

Another delegation of 18 senior officials from Zhoushan Municipal Organisation Department was in Singapore for the same purpose. The delegation visited Yang Kee Logistics on 27 June 2013 and was warmly received by Mr Koh Yang Kee - Chairman of Yang Kee Group together with his team. Interesting exchanges were made on industry challenges faced by the industry.

TAIWAN INSTITUTE OF ECONOMIC RESEARCH

Mr Thomas Sim - 1st Deputy Chairman received Dr. Yang Chia Yen of the Taiwan Institute of Economic Research together with his team of four researchers on 9 October 2013. They were in town as part of their study trip to gather insights on Singapore's development on logistics and supply chain management.

FLANDERS PORT MANAGEMENT

Mr Stanley Lim - Council Member and Chairman of Maritime Cargo Committee together with the Secretariat received Mrs Ilse Hoet, Section Head of Ports & Water Policy, Ministry of Mobility and Public Works of Belgium as well as Mr. Rudi De Meyer, Managing Director of the Flanders Port Association and the Port Association of Antwerp at SLA office. The discussion held on 13 November 2013 centered on the possibilities of cooperation between SLA and the Port Associations.

The 2 guests were part of the delegation of the mission led by Mrs Hilde Crevits - Minister of Mobility and Public Works of Flanders, Belgium and Mr Gerard Cockx - The Ambassador of Belgium, together with the CEOs of the ports of Antwerp, Zeebrugge, Ghent and Ostend to Singapore from 12 to 13 November 2013. Members of SLA were invited to a network reception on 12 November 2013.



Fostering partnership is a characteristic of the Association. Collaborations and engagements with government agencies, trade associations, academia and international organisations have placed the Association in good stead.

Representations

MUNICIPAL OF FINANCE	T
MINISTRY OF FINANCE	Mu Kan Kab
IRAS – Taxpayer Feedback Panel Singapore Customs - Advisory Committee	Mr Ken Koh
	Mr Quek Keng Liang
MINISTRY OF MANPOWER	
MOM - Workplace Safety & Health Council	Mr Quek Keng Liang
MOM - WSH Council (Logistics and Transport) Committee	Mr Quek Keng Liang
MOM - WSH Council (Workplace Health) Committee	Mr Teo Woon Hun
WDA - Institute of Service Excellence@SMU Governing Council	Mr Quek Keng Liang
WDA - Employability Skills & Training Council	Mr Thomas Sim
WDA - Manufacturing Generic Skills Validation Council	Mr Thomas Sim
MINISTRY OF TRADE AND INDUSTRY	
SPRING - Enterprise Development Advisory Council	Mr Quek Keng Liang
SPRING - German-Singapore Business Forum	Mr Quek Keng Liang
SPRING - SAC Council Committee for Management Systems & Product	Mr John Lim
SAC Council Committee for Inspection Bodies	Mr John Lim
SPRING - Singapore Standard Development for Cold Chain in Pharmaceutical Industry	Mr Foo Say Chuang
SPRING - Standards Development Technical Committee – Code of Practice for Food	Mr Loh Yew Chi
Storage Warehouse	Mr Lewis Kiew
	Mr Ben Ghazali
SPRING - Singapore Workgroup on Review of the CP 92:2002 - Code of Practice for	Mr Teo Woon Hun
Manual Handling	
SPRING - Environment Standards Committee	Mr Herman Ng
SPRING - Technical Committee for Accreditation of Cargo Inspection	Mr Stanley Lim
SPRING - Singapore Manufacturing Federation Standards Development Organisation	Mr Teo Woon Hun
(SMa-SDO) Pro-tem Committee for Manufacturing and Logistics Sectors	
MINISTRY OF TRANSPORT	
MOT - National Transit Transport Coordinating Committee	Mr Stanley Lim
	Mr Thomas Sim
CAAS - e-freight@Singapore Steering Committee	Mr Gerry Tan
CAAS – APSC Cargo Workgroup	Mr Gerry Tan
LTA - Workgroup to Review the Safety of Workers Transported on Lorries	Mr Poh Key Boon
SINGAPORE BUSINESS FEDERATION	
Korea-Singapore Logistics Council Executive Committee	Mr Thomas Sim
	Mr Stanley Lim
Small and Medium Enterprises Committee	Mr Quek Keng Liang
SINGAPORE POLICE FORCE	
Safer Roads Industry Taskforce	Mr Quek Keng Liang
INSTITUTES OF HIGHER LEARNING	
Republic Polytechnic - Centre of Innovation for Supply Chain Management Advisory	Mr Gerry Tan
Committee UniSIM - Advisory Panel for the Logistics and Supply Chain Management Programme	Mr Quek Keng Liang
PORT OF SINGAPORE AUTHORITY	Quartitoring Elaring
PSA PortNet ® Advisory Board	Mr Kay Kong Swan
PSA PortNet ® Advisory Committee	Mr Sharafdeen s/o AR
FOA FUTINEL & AUVISUTY CUTTITILLEE	Mr Raymond Ong
	IVII I IAYITIONA ONG





LEAD 2

Following the success of the first SLA Local Enterprise & Association Development (LEAD) Programme from 2007 to 2011, the Association was geared up to embark on LEAD 2, with firm support from SPRING Singapore and IE Singapore.

LEAD 2 sets the impetus - A more productive and connected logistics industry bolstered with a healthier inflow of new talents to fuel enterprises' global expansion plans. A total of 9 initiatives would be carried out over a 4-year period from 2013 to 2016 to help bolster the current challenges faced by the industry in the areas of productivity, manpower attraction and internationalisation.

Mr Quek Keng Liang - Chairman, received the SLA LEAD 2 award from Mr Lim Hng Kiang - Minister for Trade & Industry at the LEAD Forum held on 15 May 2013. The award underscores the significant role played by SLA in championing the interests of members and spearheading changes at the industry level to ensure businesses remain competitive both locally and internationally.









Logistic Cities World Forum



At the invitation of Laredo Logistics International Inc., Mr Quek Keng Leng - Chairman presented a paper on "Innovating the Supply Chain: Benefits to Companies, Cities and Consumers" at the Logistic Cities World Forum held from 28 to 31 May 2013 in Texas A & M International University Campus. The platform facilitated exchange of knowledge in strategic infrastructure development and trends in the development of logistics platforms in different cities around the world.

United Nations Economic & Social Commission for Asia and the Pacific



In 2013, two major meetings were organised by United Nations Economic and Social Commission for Asia and the Pacific (UN ESCAP) for the logistics community in Colombo. Sri Lanka:

- 06 June 2013 UNESCAP Regional Forum of Freight Forwarders, Multimodal Transport Operators and Logistics Service Providers (LSP)
- 07 June 2013 UNESCAP Meeting of Chief Executives of National Associations of Freight Forwarders, Multimodal Transport Operators and Logistics Service Providers / UNESCAP Workshop on Regional Study on Regulatory Framework

Mr Quek Keng Liang - Chairman, Mr Thomas Sim - 1st Deputy Chairman and Mr Stanley Lim - Council Member / Chairman for Maritime Cargo Committee represented SLA in these events. Mr Quek presented a paper on "Competing for Talents: Logistics as an Employer" at the Regional Forum.

Discussions during the meetings covered updates on latest work by UN ESCAP on logistics, Incoterms® 2010, developments in South Asia, building successful partnership between government and industry, role of LSP in the region, recommendations for minimum standards and measures to promote professional standards for LSP, strengthening the regulatory framework for LSP through minimum standards in the UN ESCAP member-countries and good practices by national associations.





Study on Regulatory Frameworks of Logistics Service Providers

At the request of UNESCAP, the association helped arrange with several members to host site visits for its official to gather inputs for the study on regulation of Logistics Service Providers. Held on 18-19 February 2013, Ms Heini Suominen was warmly received by CWT Limited, Freight Links Logistics and Yang Kee Logistics where the representatives unreservedly shared on their operations and services as well as general aspects of the logistics industry. The final report of the project on regulatory frameworks for Logistics Service Providers, Guide to Key Issues in Development of Logistics Policy would be released in 2014.

Thailand International Logistics Fair 2013



At the invitation of the Thai Department of International Trade Promotion, Ministry of Commerce, Mr Quek Keng Liang – Chairman attended as an Executive Guest at the 10th Thailand International Logistics Fair 2013 held in Bangkok from 4 to 7 September 2013. The annual fair is a platform for government organizations, logistics business service providers and traders to meet, network and to create mutual cooperation and benefits. The ASEAN Trade Connectivity Symposium was held in conjunction with the fair.

Singapore Customs CUSTOMS ADVISORY COUNCIL

At the invitation of Singapore Customs, Mr Quek Keng Liang – Chairman would continue to represent SLA in the Customs Advisory Council (CAC) for another two-year term ending 31 August 2015.

The Ministry of Finance formed CAC in March 2000 to tap on the advice and insights of stakeholders to help Singapore Customs become a world-class organization in terms of its capabilities and operations. Mr Quek was commended for his invaluable contributions, advice and insights arising from his leadership in SLA, which benefitted CAC very much.

DECLARING AGENTS' GOVERNANCE FRAMEWORK

The Declaring Agents' Governance Framework was implemented on 07 January 2013 with the objectives to raise the level of proficiency and professionalism of the declaring agent industry as well as to incentivise declaring agents with good internal controls, procedures and compliance records. As part of the outreach activities, the framework was widely publicised in all media channels of Singapore Customs. At the request of Singapore Customs, SLA as represented by Mr Stanley Lim – Chairman of Maritime Cargo Committee provided a statement on the Declaring Agents' Governance Framework for publication in its corporate newsletter inSYNC.

ADVANCE EXPORT DECLARATION

With effect from 01 April 2013, Singapore Customs implemented the Advance Export Declaration (AED) requiring all declarations to be submitted before the goods including non-controlled and non-dutiable goods could be exported by sea and air. Previously, an administrative arrangement was approved in 1976 to allow traders to submit the export declaration within three days of the goods' export. Advance information will enable Singapore Customs to facilitate legitimate and secured trade through measures such as timely export risk assessment and collaboration with overseas customs administrations through mutual recognition arrangements.

Singapore Customs actively engaged and consulted industry stakeholders in an effort to implement AED with the key principle of minimal impact to trade. Singapore Customs







officials called at the Association on 23 May 2013 and held a fruitful discussion with Mr John Iversen - Council Member, Mr Philip Lim - Member of Maritime Cargo Committee and the Secretariat. There were a number of feedbacks with regard to the amendment of fields and additional line items in the electronic declaration, endorsement of permit as well as generating greater awareness to the shippers' community.

Ministry of Trade & Industry

The Association, as represented by Mr Kay Kong Swan -2nd Deputy Chairman, Mr Poh Key Boon - Chairman of Land Transportation Committee, Mr Sharafdeen s/o AR - Council Member and Mr Ken Koh - Council Member, was invited to attend the Logistics Productivity Meeting on 02 April 2013. The meeting was chaired by the Ministry of Trade and Industry with representations from EDB, SPRING Singapore and Singapore Institute of Technology.

Several ideas on industry collaboration were generated during the meeting, including tapping on hinterland resources, introducing automation, process improvement and job redesign into the business, growing top line SMEs as well as professionalizing the industry.

SPRING Singapore

LOGISTICS INDUSTRY VALIDATION EXERCISE 2013

SLA together with industry players were invited to the Logistics Industry Validation Exercise conducted by SPRING Singapore on 20 February 2013. In summary, the work plan adopted by covered:

- Enhancing Productivity: To help SMEs move beyond traditional financial measures to measure productivity and rolling out Productivity Toolkit Awareness seminars.
- Facilitating Resource Sharing: To overcome resource constraints and increase workforce productivity, maximize asset utilization by pooling resources and expertise.
- Talent Attraction and Development: To create a platform for SMEs, educational institutions and students to build valuable relationships for internships and jobs.
- Cross-Sector Collaborations: To grow industry through collaboration vertically such as Logistics to partner Food / Retail / Biomed.

BRIEFING ON CAPABILITY INITIATIVES

Members were invited to attend a briefing on Capability Initiatives under Budget 2013 on 15 March 2013. The session delivered the key thrusts of Budget 2013, capability and upgrading for SMEs, companies taking on training and development and internationalisation for growth. The briefing also delved on the wage credit scheme and tightening foreign worker policies.

INTRODUCTORY MEETING WITH SPRING CHIEF EXECUTIVE

The Association warmly welcomed Mr Tan Kai Hoe, the newly appointed Chief Executive of SPRING Singapore who visited on 14 May 2013. Mr Tan was accompanied by senior officials from the Logistics Services division. Hosted by Mr Quek Keng Liang - Chairman together with Mr Thomas Sim - 1st Deputy Chairman, Mr Stanley Lim - Council Member and the Secretariat, the cordial meeting discussed on issues faced by the industry, SPRING's initiatives to mitigate those challenges as well as the progress of organising FIATA Singapore 2013 scheduled for October.

PRO-TEM COMMITTEE FOR MANUFACTURING **AND LOGISTICS SECTORS**

SPRING Singapore appointed the Singapore Manufacturers' Federation, Standards Development Organisation to manage a Protem Committee, aimed at driving productivity growth through standardisation in the Manufacturing & Logistics Sectors. Mr Teo Woon Hun -Council Member and Chairman of e-Logistics / Technology Committee was nominated to represent SLA in the Committee, joining other representations from the Container Depot Association (Singapore), Singapore Shipping Association, PSA and National University of Singapore. The first initiative of the Protem Committee is to work towards standardization of container survey process.

Ministry of Manpower

Mr Thomas Sim - 1st Deputy Chairman and the Secretariat received the team from the Labour Market Analysis Unit Manpower Planning & Policy Division, Ministry of Manpower (MOM) on 18 September 2013. The team gathered background information on the structure of the logistics industry, in particular:

- General trends and challenges faced by the industry (apart from manpower) and the changes made to cope with these challenges.
- Profile of the workforce, wages, attrition and manpower gaps in various job positions.
- Practices in the industry, including outsourcing, subcontracting, recruitment, retention and productivity.





As a follow up, a dialogue session with SLA membercompanies together with the Secretariat was convened on 12 November 2013. Discussions were focused on manpower shortage crunch in the logistics industry particularly the trucking and warehousing sectors and how MOM could help these companies coped with policy changes.

Employment and Employability Institute

To encourage manpower recruitment into the logistics industry, SLA helped coordinate 13 member-companies to participate in a job fair organized by e2i (Employment and Employability Institute) on 08 January 2013 at Tampines North Community Centre. About 210 jobseekers responded to the job fair, targeting mainly at part-time packers, warehouse assistants and drivers.

Singapore Business Federation

Represented by Mr Quek Keng Liang - Chairman, SLA continued to participate in the deliberation of the Small & Medium Enterprise Committee (SMEC). Operating under the auspice of the Singapore Business Federation, SMEC has gained recognition as a key platform for the business community to engage with the government on SME issues.

One of the strategic roles of SMEC in 2013 concerned greater ground sensing. Mr Quek attended a meeting on 6 May 2013 where inputs to the SMEC Strategic Work Plan 2013 and SBF-DP SME Sentiments Report (Q2-Q3 2013) gave rise to the structuring of 4 Sub-Committees namely, Cost of Doing Business, Manpower & Productivity, Financing, Internationalisation & Market Access to delve on key business issues and for Budget 2014 recommendations. Mr Quek also participated in the SMEC Financing Sub-Committee, which look at government assistance schemes, access to funding and unconventional capital to help businesses better cope with economic and resource constraints.

Institute of Service Excellence at SMU

Mr Quek Keng Liang – Chairman represented the Association in the Governing Council of the Institute of Service Excellence at SMU (ISES) and attended two meetings during the year

on 22 April and 22 July 2013. The deliberations centered on the Customer Satisfaction Index of Singapore (CSISG), ongoing review on its relevance, impact and interest, using it as a benchmark to drive competitiveness, monitors service performance over time, research, data collection and fieldwork issues.

During the year, ISES organized two industry forums for industry leaders to share pertinent concerns and exchange solutions that could contribute to raising competitiveness of service industries:

- 6th September 2013 Forum focused on service productivity to explore the tension, if any, between service excellence and productivity. CSISG 2013 Q2 results for Education and Transport & Logistics were announced.
- 26th November 2013 Forum was themed "Satisfying the Palette of Discerning Consumers". CSISG 2013 Q3 results for Tourism and Food & Beverage sectors were announced.

Roundtable Session on Fair Consideration Framework

Mr Teo Woon Hun – Chairman of e-Logistics / Technology Committee represented SLA at the roundtable session on fair consideration framework held on 12 July 2013, organized by Singapore Business Federation. The proposed framework from the Ministry of Manpower aimed to give Singaporeans fair consideration for job opportunities as compared to foreigners and is targeted at the PMET (Professionals, Management, Executives and Technicians) and Employment Pass level.

Singapore Environmental Achievement Awards 2013

SLA supported the Singapore Environmental Achievement Awards 2013 organised by the Singapore Environment Council on 22 August 2013. The award aims to recognise Singapore-based and regional organisations which have shown commitment to environmental and social responsibilities.

Nanyang Polytechnic

Mr Chan Hsien Hung - General Manager of Yang Kee Logistics Pte Ltd represented SLA at the Supply Chain Management / Human Resource Management Seminar 2013 organised by the Nanyang Polytechnic on 20 November 2013. The session





aimed to encourage graduating students to join the logistics industry. Mr Chan shared on "Logistics / Supply Chain Management as a Career - A Personal View".

Republic Polytechnic ROUNDTABLE SESSION ON BUILDING COMPETENCY FOR THE FOOD SERVICES **SECTOR**

Mr Quek Keng Liang - Chairman together with representatives from several member-companies attended the Roundtable Session on Building Competency for the Food Services Sector on 08 March 2013. Organized by the Republic Polytechnic and COI-SCM, the session was hosted by Mr Seto Lok Yin -Deputy Principal (Industry Services). The roundtable discussed opportunities, challenges and capabilities needs faced by companies in or are supporting the food services sector.

CENTRE OF INNOVATION FOR SUPPLY CHAIN MANAGEMENT

SUPPLY CHAIN MANAGEMENT CENTRE OF INNOVATION REPUBLIC POLYTECHNIC

Mr Gerry Tan - Honorary Secretary and Chairman of Air Cargo Committee represented SLA as a member of the Advisory Committee for the Centre of Innovation for Supply Chain Management (COI-SCM). Launched on 22 April 2013, COI-SCM champions supply chain excellence for Singaporebased companies through innovation and process reengineering, adoption of technology and development of supply chain expertise through training programmes. The centre at Republic Polytechnic is jointly supported by SPRING Singapore and EDB. A COI-SCM Advisory Committee meeting was held on 13 September 2013.





The Association is committed in its constructive advocacy efforts that seek to safeguard the interest of the logistics industry. The key focus is to participate in diverse exchange platforms to enhance Singapore as a regional and international logistics hub.





Maritime Cargo Committee

International Federation of Freight Forwarders **Associations (FIATA)**



FIATA HQ SESSION

Mr Quek Keng Liang - Chairman and Mr Thomas Sim - 1st Deputy Chairman / Chairman for Training & Development Committee represented the Association at the annual FIATA HQ Session in Zurich from 14 to 17 March 2013. Mr Sim also presided over the FIATA Advisory Body Vocational Training. A total of 311 delegates from 64 countries attended the annual event.

FIATA REGION ASIA PACIFIC FIELD MEETING

To coincide with the UNESCAP Meeting of Chief Executives of National Associations of Freight Forwarders. Multimodal Transport Operators and Logistics Service Providers as well as the UNESCAP Workshop on Regional Study on Regulatory Framework, the FIATA 7th Field Meeting of the Association Members of Regional Asia-Pacific was held in Colombo, Sri Lanka on 5 June 2013, Mr Quek Keng Liang - Chairman and Mr Thomas Sim - 1st Deputy Chairman / Chairman for Training & Development Committee as well as Mr Stanley Lim - Council Member / Chairman for Maritime Cargo Committee represented SLA at the regional meeting.

New US Sanctions towards Iran

The Association supported the briefing session organised by Singapore Business Federation (SBF) on New US Sanctions towards Iran and their implications for Singapore businesses on 16 April 2013. More than 150 participants from SBF and SLA present were enlightened by Mr John Hughes, Head of the Iran sanctions team in the office of Economic Sanctions Policy and Implementation in the State Department's Bureau of Economic and Business Affairs.

In essence, the new sanctions came into effect from 01 July 2013 and apply to the following activities:

- selling, supplying, or transferring to or from Iran significant goods/services used in connection with the energy, shipping, or shipbuilding sectors of Iran, including the National Iranian Oil Company, National Iranian Tanker Company and the Islamic Republic of Iran shipping lines
- selling, supplying, or transferring, directly or indirectly, to or from Iran any precious metal, graphite, raw or semifinished metals such as aluminum and steel, coal, or software for integrating industrial processes.

Singapore Free Trade Agreement

Free Trade Agreements (FTAs) are superhighways that connect Singapore to major economies and new markets. With FTAs, Singapore-based exporters and investors stand to enjoy a myriad of benefits like tariff concessions, preferential access to certain sectors, faster entry into markets and Intellectual Property protection.

At the invitation of SLA, Mr G Dinesh Kumar -Manager, Free Trade Agreement & Representative Office Division. Trade Services & Policy Group from International Enterprise Singapore shared his expertise on this important subject at a session on 17 April 2013. Representatives from 15 SLA member-companies and several TLA lecturers who attended the talk were briefed on WTO, Singapore's network of FTAs, means to determine eligibility, application for tariff concessions and the feedback mechanism.





Transportation Specialist Legal Liability Insurance

The second and third sessions of the information sharing tea session on the Transportation Specialist Legal Liability Insurance programme were jointly organised by SLA and MACS Insurance Brokers on 30 April 2013 and 30 August 2013 respectively. About 50 participants from member-companies attended the informative sessions. The insurance package is specially arranged by the Association and managed by MACS Insurance Brokers for the benefit of members. It is underwritten by Federal Insurance, one of the Chubb Group of insurance companies.

Transportation Specialist

Legal Liability Insurance

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Japan's Advance Filing Rules

SLA member-companies were invited to the talk on Japan's Advance Filing Rules on 19 November 2013. Organised by Crimson Logic eTrade Services, the talk was delivered by Mr Shimpei Sasaki from Japan Customs and Mr Takaaki Kanrei from Nippon Automated Cargo and Port Consolidated System

(NACCS). Under the new rules which would be implemented in March 2014, vessels operators and Non-Vessel Operating Common Carriers (NVOCCs) are required to electronically submit information on maritime container cargoes intended for import into Japan, no later than 24 hours before departure of the vessel from the port of loading.

ASEAN Federation of Forwarders Associations

The 23rd ASEAN Federation of Forwarders Associations (AFFA) Annual General Meeting was held from 22 to 23 November 2013 in Jakarta. SLA was represented by Mr Thomas Sim – 1st Deputy Chairman / Chairman for Training & Development Committee and Mr Stanley Lim – Council Member /

Chairman for Maritime Cargo Committee.

The respective national trade associations and various working groups presented their annual reports at the annual meeting. The highlight of the proceeding was the joint statement made by the 10 AFFA member-countries to signify the importance of addressing critical logistics activities by both public and private stakeholders towards the ASEAN Economic Community 2015 and beyond. The AFFA member-countries identified three pillars of connectivity namely institutional, physical, people-to-people as well as measures and programmes outlined in the ASEAN Roadmap of Logistics Services Integration for improvement.

Maritime and Port Authority

On 13 December 2013, SLA engaged the Maritime and Port Authority of Singapore (MPA) in a discussion on the draft amendments to the SOLAS Regulation VI/2 and to provide feedback. The latter pertained to the mandatory verification of gross weight of containers and the draft guidelines for the verification of container weights. MPA sought understanding on current cargo operations involving various stakeholders, parties that provide the gross weight of containers as well as declarations / signatories on shipping documents such as the bill of lading. The issue was to identify the division of roles, responsibilities, risks & liabilities and within the chain, weight declaration of outbound containers.







Air Cargo Committee Changi Airport Group

Changi Airport Group (CAG) convened 3 meetings throughout the year with the Association on 17 January, 22 April and 12 September 2013. In addition to the general Changi Airfreight Centre (CAC) housekeeping issues, CAG shared its work plan which covered CAC Pass Office improvement (Q-matic system), ICA Checkpoint Import Office expansion, revamp of CAC way finding signage, in-vehicle unit tracking system and safety management.

e-freight@Singapore

The Association is represented by Mr Gerry Tan - Chairman of Air Cargo Committee at the e-freight@Singapore Steering Committee. The 7th and 8th Steering Committee meetings were respectively held on 23 January 2013 and 18 September 2013.



The e-freight@Singapore solutions were launched by Mrs Josephine Teo - Minister of State, Ministry of Finance and Ministry of Transport on 25 June 2013. The new paperless process would result in greater work efficiency and productivity. This would lead to tremendous cost savings to all stakeholders namely shippers, freight forwarders, ground handling agents and airlines. The solutions were being developed by three consortia led by Innosys, Kewill and vCargo Cloud. With the adoption of the solutions, Singapore has become one of the first countries in the world to develop a set of national data standards for e-freight that meets the needs of local businesses and regulatory agencies.

Civil Aviation Authority of Singapore

All through the year under review, the Civil Aviation Authority of Singapore (CAAS) engaged the Association closely in many of its work initiatives and outreach programmes.

AVIATION HR AND TRAINING COMMUNITY TEA SESSION

CAAS announced the new aviation manpower development incentives - Aviation Leaders Development Programme (ALDP) and Aviation Horizons Scholarship (AHS) at its annual Aviation HR and Training Community Tea Session on 1 February 2013. HR representatives from the airlines, airfreight, ground handling, aerospace, aviation security, business aviation sectors as well as educational and training Institutions were present at the event.

ALDP supports the development of management and specialist currently employed in the industry, through co-sponsorship of part-time Masters-level certification and Advanced Management Programmes with their aviation employers.

AHS is another partnership between CAAS and aviation companies that supports the aspiration of youths to further their studies through a scholarship, whilst gaining valuable working experience. The programme also aims to support the demand from aviation companies for new talents to drive further aviation growth.







AVIATION COMMUNITY RECEPTION 2013

Mr Lui Tuck Yew - Minister for Transport who graced the CAAS Aviation Community Reception on 14 May 2013 unveiled a new Singapore aviation brand - "Singapore, Heart of Aviation". Parallel to the announcement, he launched two new initiatives, Passenger Self-Service Adoption Programme and Aviation Problem-Based Challenge under the S\$100 million Aviation Development Fund, aimed to further promote Singapore as an aviation hub of choice. Mr Quek Keng Liang - Chairman, Mr Gerry Tan - Chairman of Air Cargo Committee and Ms Ng Soo Hwa – Executive Director attended the reception.

AVIATION OPEN HOUSE 2013

The Association participated as an exhibitor in CAAS' biennial aviation industry and careers promotion event, the Aviation Open House from 25 to 27 July 2013. In support of the objective, Mr Winston Khoo - Council Member gave a presentation and encouraged vouths and job-seekers to join the logistics industry during the Career Talk.



ANNUAL AIR CARGO INDUSTRY DIALOGUE **SESSION**

The CAAS Annual Air Cargo Industry Dialogue Session on 17 September 2013 was well attended by SLA members as well as air cargo and logistics players in Singapore. The papers presented covered the Changi East Concept Plan, Airport Productivity Initiatives, IMPACT Assessment Logistics Toolkit, Mid-Year Review of Changi's Air Cargo Performance and Challenges faced by Singapore Aircargo Agents Association (SAAA). An interactive panel dialogue segment with questions filed from the floor came as a finale. Mr Gerry Tan - Chairman of Air Cargo Committee represented SLA at the panel discussion, joining other representatives from CAAS, Singapore Customs, Changi Airport Group and SAAA.

CHANGI EAST PLANNING

At the invitation of CAAS, the Association participated in the Changi East Concept Plan briefing sessions held on 11 September 2013 and 04 December 2013. Together with other stakeholders of the aviation fraternity, the Association provided inputs on its blueprints, in line with its aim to promote Singapore as an aviation hub of choice.

AIRPORT PRODUCTIVITY STEERING **COMMITTEE CARGO WORKGROUP MEETING**

Mr Gerry Tan – Chairman of Air Cargo Committee represented the Association in the Airport Productivity Steering Committee (APSC) Cargo Workgroup inaugural meeting on 18 November 2013. The workgroup is tasked to expound on productivity initiatives in the light of manpower crunch. A follow-up meeting would be convened in early 2014 to discuss productivity targets as well as brainstorm on new productivity initiatives.







Land Transportation Committee

PSA Singapore

PSA MONTHLY & QUARTERLY MEETINGS

SLA continued to participate in the monthly dialogue sessions with PSA together with the Immigration & Checkpoints Authority of Singapore and other trade associations namely, Container Depot Association (Singapore) (CDAS) and Singapore Transport Association (STA).

The sessions expounded on continuous improvements to facilitate transport and haulage operations. The agenda focused on haulier safety performance and haulier service level. During the year, PSA enhanced various processes and installations within the port premise. These include moving out-of-gauge cargo via single stack trailers to reduce manual updates at Brani Gate 2 side gate and Pasir Panjang exit gate, as well as installation of over height gantry at Brani Gate 2 Lane S for empty delivery to prevent empty high cube or flat-rack from accidentally damaging the Brani Gate structure. Numerous enhancements were made to the Portnet system, bringing significant benefits to port users.

PSA also convened a Working Group with representatives from CDAS, SLA and STA to explore on ways to further streamline export processes to ease compliance under the Advance Export Declaration which came into effect on 1 April 2013.

PSA SAFETY LAUNCH 2013

As in previous years, SLA supported and co-sponsored the Most Safety Consciousness Haulier Prime Mover Drivers awards together with CDAS and STA.

The awards were presented to 9 prime mover drivers who excelled in safety performance at the annual PSA Safety Launch held on 15 January 2013. 5 of them are hailed from SLA member-companies:

- Mr Yeo Eng Tin from Yang Kee Logistics Pte Ltd
- Mr P Gunasegaran from SinSenMoh Transportation Pte Ltd
- Mr Low Chin Seng from Poh Tiong Choon Logistics Ltd
- Mr Tan Ser Chai from OCWS Logistics Pte Ltd
- Mr Wee Thian Chye from UBTS Pte Ltd

Jurong Port

Jurong Port (JP) convened 3 meetings during the year on 29 January, 23 May and 22 August 2013 with the haulier community. Discussions were focused on the Vehicle Information Registration System implemented on 1 February 2013 and the Vehicle Time Slot Booking (VTSB) in JP-Online implemented on 1 August 2013, as well as the Trailer Parking Policy within the port.

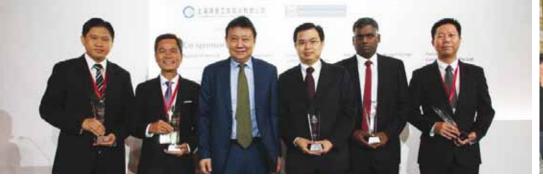
Traffic Police Department

SLA was invited to a meeting with Traffic Police on 21 February 2013 with regard to traffic safety issue. To increase the awareness of road safety, the Traffic Police rolled out a series of Road Safety Public Education Campaign from April 2013 onwards to all road users.

Land Transport Authority

SLA together with the two trade associations namely, Container Depot Association (Singapore) and Singapore Transport Association attended 2 consultative sessions with Land Transport Authority (LTA) on 12 April 2013 and 01 October 2013 on implementation of additional safety measures for Heavy Goods Vehicles. The proposed measures are in response to recent fatal accidents involving heavy goods vehicles (HGVs). One of the major issues was to address the blind spots of HGVs.

Another dialogue session with LTA was held on 11 November 2013 to discuss movements of container trucks with the commissioning of the Marina Coastal Expressway (MCE).





Logistics Services Committee

JTC Corporation

Mr Png Chong Boon - JTC Chief Executive, together with senior officials from the Logistics Department hosted the Association to a luncheon meeting on 07 November 2013. The discussion centred on the two key resource issues in Singapore notably, manpower and land. Representing SLA at the luncheon meeting were Mr Kay Kong Swan - 2nd Deputy Chairman, Mr Poh Key Boon - Chairman of Land Transportation Committee, Mr Ken Koh - Council Member and Ms Ng Soo Hwa - Executive Director.

Urban Redevelopment Authority

SLA was invited to a dialogue session with Urban Redevelopment Authority on 03 May 2013 to deliberate on land lease renewal issues with JTC Corporation, land allocation for use as empty container deport and heavy vehicle parking. The meeting was convened at the request of the Container Depot Association (Singapore) with representatives from Singapore Transport Association, Singapore Shipping Association and Singapore Chinese Chamber of Commerce and Industry.

Workplace Safety & Health Council

Mr Quek Keng Liang – Chairman, represented the Association in the Workplace Safety and Health Council (WSH Council).

Its vision is to create a safe and healthy workplace for everyone; and a country renowned for best practices in WSH. WSH Council aims to lead industry efforts in strengthening capabilities and building a progressive culture in WSH through its wide expertise of members from major industry sectors, the government, unions and professionals from the legal, insurance and academic fields.

During the year under review, 4 WSH Council Meetings were convened on 17 January, 16 April, 16 July and 13 December 2013.

bizSAFE CONVENTION 2013

Mr Tan Chuan-Jin, Acting Minister for Manpower graced the bizSAFE Convention on 22 February 2013. Together with 500 other companies, SLA joined the event as a Risk Management Assistance Fund Agent. Winners of the bizSAFE Partner Award, bizSAFE Enterprise Exemplary Award, bizSAFE Mentor and bizSAFE STAR and Partner were recognized at the Convention.

WSH CAMPAIGN 2013

The National WSH Campaign was held on 20 May 2013 with about 300 CEOs, managers, WSH professionals and union leaders from various sectors present. The TV commercial, "This Could Be You" was launched to spread the WSH message to families, friends and co-workers. Prime Minister Lee Hsien Loong graced the event, which featured a "Public Sector Commitment for WSH" segment. Various agencies demonstrated their commitment to ensuring safety in public buildings and infrastructure development projects.







WSH INNOVATION AND SUPERVISOR **AWARDS 2013**

Ms Ng Soo Hwa was invited to be a member of the Judging Panel for WSH Innovation and Supervisor Awards held on 23 May 2013. The considerations for selection of the winners were based on excellent WSH performance and innovative WSH solutions. The Innovation Award gives recognition to companies with innovative solutions for their commitment and efforts in eliminating or controlling WSH hazards while the Supervisor Award recognizes supervisors who take care of workers under their charge by improving the safety and health performance in their workplace. The Awards were presented at the WSH Awards, an annual gala event held on 30 July 2013.

WSH COUNCIL (LOGISTICS AND TRANSPORT) **COMMITTEE)**

Mr Quek continued to lead the WSH Council (Logistics and Transport) Committee under the purview of the WSH Council. The Committee conducted quarterly meetings on 25 February. 6 May, 5 August and 18 November 2013. A number of work initiatives were carried out throughout the year.

As part of its publicity efforts on WSH, the Committee organised a series of Safety & Health Active Review (SHARe) visits for cross learning and sharing of WSH best practices as well as promoting greater industry ownership of WSH outcomes. A total of 4 visits were conducted:

- 30 May 2013
- OCWS Logistics Pte Ltd
- 05 August 2013
- Courts Megastore
- 30 September 2013 DHL Supply Chain Singapore Pte Ltd
- 19 December 12013 SH Cogent Logistics Pte Ltd

The WSH Council (Logistics & Transport) Committee, in collaboration with Traffic Police, Singapore Road Safety



Council and MOM's Traffic Safety Workgroup, organised a Forum on Traffic Safety Management on 02 September 2013. The forum aimed to help companies understand the safety issues faced by drivers as they go about their daily work, and how the companies can help to better address such issues.

The revised WSH Guidelines on Workplace Traffic Safety Management was launched at the forum for public consultation.

As another initiative to create awareness on WSH, the Committee produced a video on safe driving of heavy vehicles. The video was distributed to major traffic safety stakeholders, industry associations of sectors that have fleets of vehicles including SLA, member-companies and Singapore Road Safety Council, etc.

WSH COUNCIL (WORKPLACE HEALTH) **COMMITTEE**

Mr Teo Woon Hun continued to represent SLA in the WSH Council (Workplace Health) Committee.

SLA as Agent for Risk **Management Assistance Fund**

As an Agent for Risk Management Assistance Fund (RMAF), SLA assisted 46 companies to apply and tap into the fund in 2013. A total of 27 had been successful in their claims. The rest are in progress, with expected confirmation in 2014. The applicants come mainly from the logistics, construction, engineering and retail sectors.

As announced at the RMAF Forum held on 17 October 2013, the fund would cease once fully utilized in 2014.





The Association has taken a keen role to chart employability skills to maintain the pole position of the logistics industry in years to come. The spotlight is to create platforms to reach the young, and to strengthen the nexus between the industry and academia.







Training & Development Committee SLA UniSIM Partnership and Book Launch

On 14 October 2013, SLA renewed its 5-year partnership with SIM University (UniSIM) through the signing of a Memorandum of Understanding (MOU) by Mr Thomas Sim - SLA 1st Deputy Chairman and Assoc Prof Lee Pui Mun - UniSIM Dean, School of Business. The signing ceremony was held at the Suntec Singapore Convention & Exhibition Centre as part of the Young Logistics Professionals Forum attended by over 400 students and logistics industry practitioners. Under the MOU, SLA and UniSIM will continue to work together in the next five years to train, groom and retain talents in the logistics and supply chain industry through UniSIM's Bachelor of Science in Logistics and Supply Chain Management programme.

Reaffirming the close working relationship between the two parties, a UniSIM-SLA book entitled "Managing Logistics and Supply Chain Challenges: Singapore Insights and Perspectives", was rolled out at the forum. Nearly two years in the making, this book comprises 23 chapters contributed by 38 industry professionals and academics, and features a compilation of real-life case studies providing readers with an indepth understanding of the challenges in the logistics industry and the innovative solutions that have been developed.

Supply Chain Challenge 2013

A sequel to the inaugural edition in 2012, the second case competition series with the Polytechnics got under way on 2 May 2013 at SIM University (UniSIM). Supply Chain Challenge 2013 which took on the theme: "Connecting Young Talents and SMEs for Growth" was jointly organized by SLA and UniSIM, with the strong support of SPRING Singapore.













Year 2013 series also saw a widened scope of participation where besides the 5 Polytechnics, the competition was opened to private education institutions. The competition format was also tweaked, with 5 finalist teams vying for the Challenge Trophy. There were correspondingly 5 SLA SME member-companies to partner the 5 finalist teams in the mentorship phase to work on 5 unique cases. The top 3 winners would receive cash prizes.

Addressing the crowd at the Opening Ceremony were Professor Cheong Hee Kiat - UniSIM President and Mr Quek Keng Liang - SLA Chairman. This was followed by a thoughtfully assembled lively panel moderated by Mr Max Ee - SLA Supply Chain Challenge Lead. The panel comprised Guest-of-Honour Ms Choy Sauw Kook - SPRING Singapore Asst CE, Mr Stanley Lim representing the 5 SME partners in the competition, Ms Ong Jia Li, leader of the inaugural champion team Very Good from Temasek Polytechnic as well as Mr Quek Keng Liang.

To ramp up interest among students and boost team registration numbers, company visits were organised to two participating partner SMEs namely Pacific Integrated Logistics Pte Ltd and Yang Kee Logistics Pte Ltd.

At the close of registration on 27 May 2013, a total of 65 unique teams formed by 202 students across the 5 Polytechnics had made their submissions. By 31 May 2013, the following top 10 teams were identified:

- Team Saviour, Republic Polytechnic
- Team Republic Solutions, Republic Polytechnic
- Team Flash-Point, Ngee Ann Polytechnic
- Team One RP, Republic Polytechnic
- Team triple, Singapore Polytechnic
- Team Optimus, Singapore Polytechnic
- Team MaxiBest, Temasek Polytechnic
- Team E.G.G.S., Singapore Polytechnic
- Team The Solution, Nanyang Polytechnic
- Team Smarts, Temasek Polytechnic



On 10 June 2013, 5 teams were shortlisted and matched to their SME mentors to compete for the 26 July 2013 Finals:

- Addicon Logistics Management (S) Pte Ltd → Team Saviour, Republic Polytechnic
- Bok Seng Logistics Pte Ltd → Team Republic Solutions, Republic Polytechnic
- Storbest-SSHK Cold Logistics Pte Ltd → Team Optimus, Singapore Polytechnic
- Yang Kee Logistics Pte Ltd → Team E.G.G.S., Singapore Polytechnic
- Pacific Integrated Logistics Pte Ltd → Team Smarts, Temasek Polytechnic

From here on, the partner SMEs and their respective Poly teams worked together on the respective SME cases over the next 6 weeks. The competition climaxed with the Supply Chain Challenge Grand Finals on 26 July 2013 at UniSIM. The finalists made spirited presentations to impress the judging panel comprising Mr John Iversen - SLA Council Member, Mrs Kee Ai Nah - Group Director, SPRING Singapore and Dr Chang Chen Sheng - UniSIM Associate.









Team Republic Solution from Republic Polytechnic emerged the champ and received the Challenge Trophy and top prize of \$4,000 from the Guest-of-Honour, Mr Gerry Tan - SLA Honorary Secretary. The first runner-up with a cash prize of \$2,000 went to Team Optimus from Singapore Polytechnic, while second runner-up, Team Saviour from Republic Polytechnic, received a cash prize of \$1,000.

Adding to the vibrant atmosphere was the first-ever Networking & Career Fair to complement the case-study Supply Chain Challenge 2013. The fair attracted participation of 16 logistics companies which set up booths at SIM Atrium to showcase their capabilities and provide advice on logistics as a career choice.

Vocational Training Affiliation & Accreditation

Internationally, SLA has been an active participant and contributor in the area of training development to global bodies like the UNESCAP - United Nations Economic and Social Commission for Asia and the Pacific, FIATA -International Federation of Freight Forwarders Associations and AFFA - ASEAN Federation of Forwarders Association. Mr Thomas Sim - 1st Deputy Chairman and Chairman for Training & Development helmed both the FIATA Advisory Body Vocational Training (ABVT) as well as AFFA Working Group Education & Training. Over the years, intense engagements on training with these organisations helped influence and

TESTIMONIAL GLOBAL SPIRIT

raise the standards professional development. The overriding aim is ensure that logistics professional knowledge and skills advance in tandem with evolving rules and models in the business of logistics and supply chain practices around the world.

Through the good works of FIATA ABVT, the first FIATA Diploma was awarded in 1996. To date, a total of 9059 FIATA Diploma have been awarded worldwide. Singapore, through applications from graduates of The Logistics Academy (TLA) in Advance Diploma in Supply Chain Management (SCM), Diploma in Integrated Logistics Management (ILM) and Diploma in International Freight Management (IFM), garnered second top position with 667 awards. It is an accolade that stakeholders recognize and TLA graduates strive to achieve. With this success, TLA shall continue to leverage on its exclusive rights as custodian of the FIATA Diploma distinction to benefit the learners.

Last year in 2013, FIATA concluded a collaborative initiative with the International Civil Aviation Organization (ICAO) to launch the ICAO-FIATA Dangerous Goods by Air Training programme. SLA offered the air freight forwarding course, a module under TLA's IFM on an ex-gratia basis to facilitate the process. The Air Cargo Module is currently recognized as the equivalent industry standard for basic air cargo training and FIATA commenced cross accrediting the approved ICAO-FIATA Dangerous Goods Training as one of the standards under the Dangerous Goods Handling Modules in the FIATA Diploma Programme. The other is the IMO-IMDG training requirements which are now also being explored as a future accredited programme under the FIATA Minimum Standards.





The mission of the Association is to promote professionalism and excellence of the logistics industry. The thrust of The Logistics Academy is to outreach and expand its training portfolio to prepare logisticians of tomorrow.







The Logistics Academy

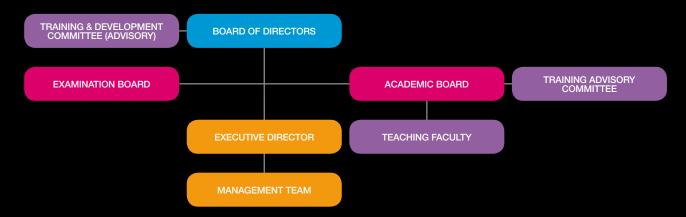
Vision

To enhance professionalism, skills and knowledge of supply chain and logistics

Mission

To be a centre of excellence for the continuous development of supply chain and logistics profession

Organisational Chart



Board of Directors

Mr Quek Keng Liang SLA Chairman

Mr Thomas Sim SLA 1st Deputy Chairman, TDC Chairman

Mr Stanley Lim **SLA Council Member** Ms Ng Soo Hwa SLA Executive Director

The Board of Directors establishes the policies, rules, and regulations deemed necessary to ensure the viability of The Logistics Academy and to attain the goals set forth in the vision and mission statements. During the year under review, 2 meetings were convened on 7 March and 21 August 2013.



Academic Board

Chairman	Mr Thomas Sim	TLA Director
Members	Ms Ng Soo Hwa	TLA Director
	Ms Jennifer Tan	TDC Member
	Mr Yong Keng Wee	Manager, Training & Development

The Academic Board conducted 2 meetings on 18 January and 24 July 2013. It is tasked to develop the policies and procedures to ensure academic quality and rigour, such as to:

- Ensure that the content and duration of the modules or subjects, as well as the entry and graduation requirements of the course are appropriate.
- Approve the deployment of teachers based on the requirements stipulated by the Council for Private Education.
- Facilitate the private education institution to implement and comply with the policies and procedures developed.
- Review the academic policies and procedures at least once a year.

Examination Board

Chairman	Mr Bill Chua	TDC Member
Members	Mr Quek Keng Liang	TLA Director
	Mr Stanley Lim	TLA Director
	Mr Yong Keng Wee	Manager, Training & Development

The Examination Board met on 15 April and 24 October 2013 with the agenda centred on the development of examination and assessment procedures, such as developing and facilitating the implementation of procedures to:

- Ensure the security of examination scripts and answer scripts.
- Ensure the proper conduct of examinations and assessments.
- Define and ensure the proper discharge of duties and responsibilities of invigilators and markers.
- Conduct moderation of examination and assessment marks.
- Handle appeals from students with regard to examination or assessment matters.





Training Advisory Committee

The 2-year term Training Advisory Committee was formed in 2012 to ensure academic quality, rigor of course contents and right duration of each subject of all TLA training programmes. Committee members continued with their good works in two separate sub-groups throughout the year 2013:

Specialist Training Programmes Team

Leader	Dr Tony Halim	Temasek Polytechnic
Members	Mr Thomas Chee	Panalpina World Transport (S) Pte Ltd
	Mr Felix Cheok	Yamato Transport (S) Pte Ltd
	Mr Peter Chua	Pfizer Nutritionals
	Dr Lum Kit Meng	NTU
	Mr Daniel Tang	CWT Logistics Pte Ltd

Continuous Learning Programmes Team

Leader	Mr Kenneth Tan	APL Ltd
Members:	Mr Mike Chan	Maxfuel Pte Ltd
	Mr Eric Chan	Poh Tiong Choon Logistics Ltd
	Mr Sam Chua	SDV Pte Ltd
	Mr Tong YM	YCH Group Pte Ltd

Several proposals were made to incorporate new topics to the 3 Specialist Training Programmes namely, Advanced Diploma in Supply Chain Management (SCM), Diploma in International Freight Management (IFM) and Diploma in Integrated Logistics Management (ILM). There were also suggestions to embed new subject matter to the existing course modules. The 3 convenors together with their respective lecturers had commenced revision work to put the recommendations in place by 2014, thereby raising the bar for TLA Specialist Training Programmes.



Specialist Training Programme

A total of 91 registrations and 893 training placements were recorded for the 3 TLA Specialist Training Programmes in 2013:

	SCM			ILM			IFM		
2013 STP	R25/Mar	R26/May	R27/Jul	R32/Jan	R33/Mar	R34/Jul	R35/Oct	R31/Mar	R32/Jul
New Intakes	8	8	3	7	13	16	7	13	18
Total Placements		147		477		269			



CERTIFICATE (SUCCESSFUL REVALIDATION)

This is to confirm that the Training Program titled

SLA/FIATA Higher Diploma in Supply Chain Management in English consisting of seven (7) modules of submitted by

> SINGAPORE LOGISTICS ASSOCIATION (SLA) -SINGAPORE

complies with the FIATA standards for issuing the

FIATA HIGHER DIPLOMA IN SUPPLY CHAIN MANAGEMENT

Enhanced Funding for TLA Specialist Training Programmes

TLA Specialist Training Programmes (STP) are national or industry-wide certification training programmes supported by the Singapore Workforce Development Agency (WDA) for enhanced funding under "Certifiable Skills Training" courses.

The criteria for "Certifiable Skills Training" course were redefined on 1 October 2012. TLA STP met all except one of the revised criteria, specifically to be accredited under a national skills framework such as the Singapore Workforce Skills Qualifications (WSQ) system, Qualifications and Credit Framework (QCF), Australian Qualifications Framework (AQF) etc.

Throughout the year, the 3 course convenors and their respective lecturers worked tirelessly to map and align TLA's SCM, ILM and IFM with the WSQ Logistics Framework which contained three Competency Units (CUs):

- Manage Supply Chain Operations
- Manage Trade Instruments, Document and Regulations for International Transport
- Manage Multi-Modal Projection Transportation

A site audit on 30 October 2013 conducted by the WDA Quality Audit team gave thumbs up assessment that TLA Specialist Training Programmes achieved full alignment to the WSQ Logistics Framework. With that, WDA recommended Assessment-Only-Pathway (AOP) as a condition to qualify TLA diploma learners who are Singaporeans / Permanent Residents for enhanced funding support under the new criteria for "Certifiable Skills Training". In the meantime, WDA extended the enhanced funding support for all TLA on-going STP till mid November 2013. The grant of extension was partly made possible by WDA corroborative acknowledgement of "Third Party" accreditation and for the case of TLA STP, by a renowned world body FIATA – International Federation of Freight Forwarders Associations.

At the close of the year, TLA working teams proceeded to design suitable Assessment Plans to test for Performance Statement and Underpinning Knowledge competencies in the three WSQ Logistics CUs. Subject to WDA's approval, the target date for AOP implementation is first quarter 2014.

FIATA Diploma

A total of 22 TLA graduates are successful in their application for FIATA Diploma in Freight Forwarding (by examination and vocational training) in 2013. All three TLA STP – SCM, ILM and IFM have been validated by FIATA and successful graduates of any TLA STP would qualify for the worldwide FIATA Diploma. This dual qualification is a boost to some of TLA's globetrotting graduates, a certification that is benchmarked and recognized as a world's standard and taught in 55 countries with 65 international programmes.

SCM Re-Validated by FIATA

The Advanced Diploma in Supply Chain Management was successfully re-validated for another four years at the 34th FIATA - ABVT Validation / Re-Validation Session on 13 October 2013, held in conjunction with FIATA Singapore 2013. This sustained achievement signified the diligent efforts made in championing course relevancy and currency of the knowledge and skills required of any logistics professional in the dynamic logistics industry.

Graduation Ceremony

In 2013, TLA organized 2 graduation ceremonies at Amara Hotel on 05 March and 26 November in celebration and toast to the success of its new alumni. Some 125 graduates received their SCM, ILM and IFM awards in return for their hard work. A total of 12 Best Achievers who excelled in their respective course cohort were announced and received their accolades during the event.

Port Tours

Made possible by PSA Singapore, TLA organized two port tours on 16 May and 06 November 2013 to benefit some 25 students of the Diploma in International Freight Management programme. TLA lecturer Mr Tan Tee Hwa competently led the field trips to PSA's Pasir Panjang Terminal for an appreciation of round-the-clock port operations to complement classroom lectures.





Continuous Learning Programmes

Aside from Specialist Training Programmes, TLA successfully organised a series of short courses / workshops to help logisticians and practitioners stay relevant with the evolving needs of the industry. A total of 639 learners benefitted from the 15 titles that spanned 42 sessions, including 13 dedicated in-house runs conducted throughout the year 2013.

Programmes	No. of Runs	No. of ppts
Appreciating Multimodal Transport Advantages	1	6
ICC Incoterms 2010	5	52
Workshop on How to leverage MS-Excel in Logistics	2	28
Shipping Documentation - Dos and Don'ts	5	63
Certificate in Applying IMDG Code	3	29
Int'l Trade & Effective Handling/Processing of LOC (2 days)	4	57
Specialist Certificate in Cold Chain Management - Pharmaceuticals & Medical Devices	1	11
Standard Trading Conditions	2	20
Sea Freight Forwarding Operations	2	32
Cargo Insurance Workshop	2	34
Supply Chain Security - Security & Safety for Freight Logistics	1	12
Lean Six-Sigma in Logistics I	1	13

In-House Programmes	No. of Runs	No. of ppts
Logistics & Transport Safety Orientation Course (Schenker)	9	201
Participate in Hazards Identification and Risk Control (Singapore Police Force)	3	70
Logistics Taster Workshop (Ministry of Social and Family Development)	1	11

On In-House Programmes, TLA continued to conduct training for staff of Schenker Singapore in the Logistics & Transport Safety Orientation Course. A total of 9 classes in both English and Mandarin were conducted throughout the year. 201 Schenker staff benefited from the training that led to the certification with a 2-year validity.

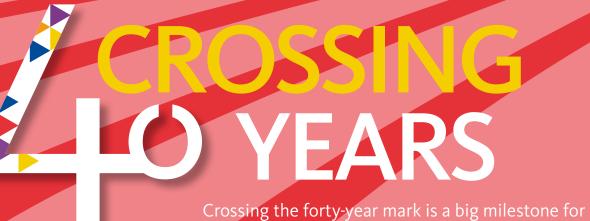
For the second year running, TLA also put together the dedicated programme of WSQ Participate in Hazard Identification & Risk Control module under the WSH Professional framework for the Singapore Police Force. A total of 70 officers from various departments successfully completed and achieved the Statements of Attainment awarded by WDA.

Logistics Taster Workshop

Together with SLA member-company Keppel Logistics Pte Ltd, TLA collaborated with the Ministry of Social & Family Development (MSF) to conduct an introductory 1-day Logistics Taster Workshop, to reach out to youths at-risk in rehabilitation aged 15 to 21 years. The key objective is to enable the youths to develop their potentials and support them to find their career pathways in life.

The programme is designed for the youths to get a taste of logistics, before they consider taking up certificate training and further studies. The aim is to help the youths get an understanding and overview of the logistics industry, the job scope, requirements and career prospects as well as to enable them to sense personal interests and aptitude to pursue further.

11 youth-tasters participated and received their Certificates of Participation, jointly awarded by TLA and Keppel Logistics Pte Ltd.



Crossing the forty-year mark is a big milestone for the Association. The last four decades have been committed to leveraging new opportunities and expanding outreach. The Association will continue to write more exciting chapters.





In conjunction with SLA 40th Anniversary Suntec Singapore Convention and Exhibition Centre

Springboard to Asia, Connecting the World...

CONGRESS HIGHLIGHTS

Following 2 years of meticulous planning, SLA successfully hosted the FIATA Singapore 2013 from 15 to 19 October 2013 at Suntec Singapore Convention and Exhibition Centre, in conjunction with its 40th Anniversary celebration.

With the theme "Springboard to Asia, Connecting the World," the annual premier event brought together more than 800 leading global logisticians from 72 countries' private corporations, governments, institutions, advisory bodies and the academia to address strategic factors instrumental to achieving success in the Asian markets; as well as the latest regulatory, security, legal and vocational training developments that shape the international logistics industry.



FIATA Singapore 2013 proved to be different with many firsts for both SLA and

- 2 Key Note Addresses \rightarrow
- 6 Mini Forums
- Singapore Pavilion at the exhibition show
- Mobile App to leverage on the immense potential of the handheld mobile device to access real-time updates about the congress, pose questions to speakers etc, even places of interest in the vicinity, to enhance delegates experience

- → Online Meeting Scheduler for delegates to fix appointments with potential business partners
- → Joint Celebration FIATA Singapore 2013 & SLA 40th Anniversary Gala Dinner
- → Young Logistics Professionals Forum

ORGANISING COMMITTEE

Chairman	Mr Thomas Sim
Co-Chair	Mr Gerry Tan
Treasurer	Mr Kay Kong Swan
Publicity	Mr Quek Keng Liang
Sponsorship	Mr Quek Keng Liang / Mr Poh Key Boon
Golf Tournament	Mr Stanley Lim / Mr Stanley Ong
Gala Dinner	Mr Gerry Tan
SLA Secretariat	Ms Ng Soo Hwa Mrs Chua Li Tzer Ms Eunice Chan
Congress Secretariat &	Ace: Daytons Direct (International) Pte Ltd







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Opening Ceremony

Singapore's Minister for Transport Mr Lui Tuck Yew graced the official Opening Ceremony and declared FIATA Singapore 2013 opened on 16 October 2013 at Suntec Singapore Convention and Exhibition Centre. The guest of honor was flanked by Mr Stanley Lim -FIATA President, Mr Quek Keng Liang - SLA Chairman and Mr Thomas Sim - Chairman of FIATA Singapore 2013 Organising Committee.

As the theme suggests, most of the deliberations delved on Asia's growth prospects and potential which drive demand for logistical support, and opening up abundant opportunities for logistics players. Mr Lui in his opening address said, "The growth of the ASEAN community and increasing intra-regional trade, have prompted a transformation in the region's logistics market, including significant investments by logistics providers. Singapore serves as a good launching pad to take advantage of the emerging opportunities in the Asian markets. Besides being strategically located at the crossroads of international trade routes, we have a highly educated workforce, a pro-business environment, world-class infrastructure and excellent global connectivity. These attributes have helped Singapore to become a highly regarded logistics hub. In the Logistics Performance Index 2012 published by the World Bank, Singapore was ranked first for efficiency of customs clearance and timeliness of shipments delivered. Singapore also led the overall ranking of 155 countries, confirming its status as a regional logistics hub."

At the opening ceremony, Miss Janna Marie van Burgeler, Germany was declared the Overall Winner of the 2013 Young International Freight Forwarder of The Year. She competed against 3 other regional winners namely, Mr Mohamed Samy of Egypt, Mr Kaloyan Petrov of Canada and Mr Prabhjot Singh of India to clinch the award, sponsored by the Through Transport Club.



Main Form

The Opening Ceremony was followed by the Main Forum featuring two distinguished keynote speakers namely Mr Tan Chong Meng - Group Chief Executive Officer, PSA International Pte Ltd who focused on "Internationalisation Strategies for Success – from Singapore to Asia and the World"; and Mr Wolfgang Baier, - Group Chief Executive Officer, Singapore Post Limited, who spoke on "Internationalisation Strategies from Singapore Post's Perspective".

The interesting panel discussion was moderated by Dr Hermione Parsons - Director and Associate Professor, Institute for Supply Chain & Logistics, Victoria University.

















Exhibition & Singapore Pavilion

A Singapore Pavilion was staged at the exhibition for the first time. A collective effort led by SLA and supported by International Enterprise Singapore and SPRING Singapore, it was a unique showcase featuring innovative services offered by local small and medium sized logistics companies. At the exhibition, many international logistics service providers, logistics ancillary service providers and related businesses displayed their latest products and business solutions. The cheery and hospitable Singapore Pavilion setting attracted endless visitors and guests, bolstered with 2 late afternoon Happy Hour sessions hosted by SLA.





Welcome Reception

The evening Welcome Reception for all delegates and accompanying persons as well as exhibitors was hosted by the SLA after the first day of proceedings. The reception was buzzing alive with introduction and interaction amongst fellow delegates and exhibitors over delicious spread of appetizers, drinks and buffet spread.

Singapore Night

SLA hosted the Singapore Night on 17 October 2013, the second day proceedings against the backdrop of the iconic 42-storey Singapore Flyer. Delegates and accompanying persons were treated to the nostalgic feel and charm of Singapore in the 1960s at the Singapore Food Trail, with hawker fare and tasting local popular dishes.

Simultaneously, delegates were treated to several fringe activities which included Chinese water-colour calligraphy, ketupat weaving, fortune telling, Dragon Beard peanut candy and speed caricaturist.













Special Awards were presented to six founding companies of SLA namely, C & P Holdings Pte Ltd, K.C. Dat (Singapore) Pte Ltd, Keppel Logistics Pte Ltd, OCWS Logistics Pte Ltd, Poh Tiong Choon Logistics Limited and Sea-Shore Transportation Pte Ltd. Through these Awards, SLA acknowledged the contribution of these founding members who stood by the association through seasonal changes in the industry during the last 40 years. Their continuous support played a significant part in enabling SLA to chart its mission to promote professionalism and excellence of the logistics industry.

SLA also paid tribute to Mr Stanley Lim, Chief Operating Officer, Addicon Logistics Group, for being the longest-serving Council Member in SLA for a period of 37 years. Mr Lim was SLA's Chairman from 1992 to 2006 and currently still serves as a member in the SLA Council.

Another award was presented to FIATA in appreciation for its support and partnership since SLA joined FIATA as an Association Member in 1983.

The traditional FIATA Raffle draw was hosted by Mr Issac Baluch, Chairman of FIATA World Congress Committee. The proceeds of the Raffle tickets go to the FIATA Foundation Vocational Training which fund training initiatives conducted in less privileged countries. The first prize - One Registration Pass to FIATA World Congress 2014, Istanbul went to Ms Katre Kaspold of Estonian Logistics and Freight Forwarding Association.





Friendly Golf Tournament



Mr Stanley Lim - FIATA President graced the FIATA Singapore 2013 Golf Tournament held on 14 October 2013 at the Marina Bay Golf Course.

90 energized golfers comprising both the local industry players and overseas delegates of FIATA Singapore 2013 gathered at the course for a networking breakfast. Despite the heavy shower, the golfers were in high spirit and geared up for a good game. The rain stopped on time for the golfers to a shotgun start.

The cool weather, the picturesque view of the city skyline, good company and attractive prizes including 2 Hole-in-One prizes each at \$25,000 cash, were the right ingredients for a successful tournament. Mr Pang Hee Hon, CEO of Keppel Telecommunications & Transportation Ltd and concurrent CEO of Keppel Logistics Pte Ltd presented the awards to the winning Champion, 1st and 2nd runner ups as well as the winners for the novelty prizes.

CHAMPION

Mr K C Goh of OCWS Logistics Pte Ltd

1ST RUNNER UP

Mr David Lionel Philips of National Association of Freight and Logistics

2ND RUNNER UP

Mr Philip Lim of Freight Links Express Pte Ltd

NEAREST-THE-PIN WINNERS (HOLE 9 AND 13)

Mr Loy Nam of Altron Shipping Pte Ltd Mr Abdul Majeed Paracha of Ravian International Agencies



FIATA General Meeting / Closing Session

Mr Francesco S. Parisi was announced as the newly elected President of FIATA at the FIATA General Meeting held on 19 October 2013. With the hand-over of the FIATA emblem by Mr Stanley Lim to Mr Francesco S. Parisi, the latter officially took over the prestigious Presidency from Mr Lim for a two-year term.

At the Closing Session following the General Meeting, Mr Thomas Sim -Chairman of the FIATA Singapore 2013 Organising Committee handed over the Talking Stick to Mr Turgut Erkerskin of the Association of International Forwarding and Logistics Services Providers (UTiKAD), the host for the FIATA World Congress 2014. Mr Quek Keng Liang - Chairman received a token of appreciation as host of the FIATA Singapore 2013 from the newly-elected FIATA President.

In his maiden speech as FIATA President, Mr Francesco S. Parisi said that he found delegates were going home with a wealth of information that he for one had treasured. He specially singled out that FIATA Singapore 2013 had embraced a daring approach to invite a number of impressive speakers and thoroughly engaged delegates in the deliberations. The President also had words of praise for the Young Logistics Professionals initiative mooted by SLA and FIATA was inspired to consider including the forum in the programme of FIATA World Congress.

CONGRATULATIONS TO THE NEWLY-ELECTED FIATA **PRESIDENCY**

Appointment	Name
President	Mr Francesco S. Parisi
Immediate Past President	Mr Stanley H.H. Lim
Secretary General	Mr Heiner Rogge
Treasurer	Mr Jean-Claude Delen
Senior Vice Presidents	Mr Babar Badat
	Mr Suwit Ratanachinda
	Mr Huxiang Zhao

Testimonial of Global Spirit

At the Airfreight Institute (AFI) Meeting held on 17 October 2013, Mr Quek Keng Liang - Chairman and Mr Thomas Sim - 1st Deputy Chairman were presented with a token of gratitude in the form of a "Testimonial of Global Spirit" by Mr Rodolfo Sagel - AFI Chairman. This was in recognition of the generous donation of SLA's generous donation of the Air Freight Forwarding module from its fully-owned subsidiary, The Logistics Academy Pte Ltd on ex-gratia to FIATA.

FIATA concluded a collaborative initiative with the International Civil Aviation Organization (ICAO) to launch the ICAO-FIATA Dangerous Goods by Air Training programme. A training kit need to be developed with the course contents that can be customized to local and regional requirements. SLA offered the Air Freight Forwarding module on an ex-gratia basis to facilitate

the process. The Air Cargo Module is currently recognized as the equivalent industry standard for basic air cargo training and FIATA commenced cross accrediting the approved ICAO-FIATA Dangerous Goods Training as one of the standards under the Dangerous Goods Handling Modules in the FIATA Diploma Programme.

PSA Singapore Terminals Port Tour

More than 80 delegates visited the PSA Singapore Terminals on 18 October 2013, courtesy of PSA Singapore Terminals. To most of the visiting delegates, the trip was a first-hand experience at the world's largest container transshipment hub, which links shippers to 600 ports globally.







Young Logistics Professionals

In conjunction with the FIATA Singapore 2013, the Young Logistics Professionals (YLP) was launched on 14 October 2013. Congregating international veteran logistics experts and endeavoring young logisticians, the one-day forum aimed to drive talents towards the thriving industry. With the support from IE Singapore, FIATA, SPRING Singapore, SIM University and the 5 local polytechnics and Institute Technical for Education (ITE), the forum was graced by Parliamentary Secretary for Ministry of Health & Ministry of Transport Associate Professor Muhammad Faishal Ibrahim.

About 400 industry players, students and lecturers from the tertiary institutions and ITE spent a fruitful day of learning, sharing and networking. A distinguished panellist including Dr Hermione Parsons - Director and Associate Professor, Institute for Supply Chain & Logistics, Victoria University, Mr Roger McNicholas from Pricewaterhouse Coopers, Mr Ken Koh from Yang Kee Logistics Pte Ltd and Mr Koh San Joo from iHub Solutions Pte Ltd shared on a variety of topics. They included the latest global trends and developments in logistics, impact of the evolving supply chain industry to career opportunities and work environments in the next few decades, and the potential differences logisticians could make to people's lives.

The forum also provided a platform to showcase both local and international talents in logistics. The first three winners of the Supply Chain Challenge 2013 shared their learning journey on how the national competition had shaped their understanding on the logistics industry through developing solutions during the competition. The winning teams are Team Republic Solutions from Republic Polytechnic (Champion), Team Optimus from Singapore Polytechnic and Team Saviour



Singapore from different regions of the world were invited to share how they put their knowledge to providing innovative solutions, to win the Regional Awards of the Young International Freight Forwarder of The Year (YIFFY). The annual YIFFY Award is organised by FIATA and sponsored by Through Transport Club. The four Regional Award Winners include Mr Kaloyan Petrov, Canada (Americas), Miss Janna Marie van Burgeler, Germany (Europe), and Mr Mohamed Samy, Egypt (Africa/ Middle East); as well as Mr Prabhjot Singh, India (Asia Pacific).

One of the highlights of the forum was the renewal of the Memorandum of Understanding between SLA and SIM University and launch of the book entitled "Managing Logistics & Supply Chain Challenges: Singapore Insights and Perspectives". Jointly published by SLA and SIM University, the book is intended for students pursuing the Bachelor of Science in Logistics and Supply Chain Management. It features a compilation of interesting real-life case studies to provide logistics students with an in-depth understanding of the peculiarities and challenges residing in the industry, and the innovative solutions that have been developed to push the industry to greater growth.

The forum ended on a high note with candid sharing from the co-authors and industry contributors of the book led by Prof Tan Yan Weng - Head, Logistics and Supply Chain Management, School of Business. Together they passed on the vibes of the dynamic industry to the aspiring logisticians.



Acknowledgement of Industry Partners



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SILVER SPONSOR



BRONZE SPONSOR



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SIM UNIVERSITY

FIATA SINGAPORE 2013 / SLA 40TH ANNIVERSARY GALA DINNER

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Daily Cargo
International Transport Journal (ITJ)
Swiss WorldCargo
UTA Lojistik Magazine

Acknowledgement of Industry Partners



OTHER SPONSORS AND EXHIBITORS

- Addicon Logistics Management (S) Pte Ltd
- Agility Fairs and Events Logistics Pte Ltd
- Air Cargo Trader
- Aktiv Aspac Sdn Bhd
- Altron Shipping Pte Ltd
- Aurionpro SCM Pte Ltd
- Belgian Logistics
- Bok Seng Logistics Pte Ltd
- Calogi
- CargoWise
- Civil Aviation Authority of Singapore
- Container Depot Association (Singapore)
- CWT Globelink Pte Ltd
- FIATA
- Flanders Investment and Trade
- FS Freight Systems Pte Ltd
- Goldbell Corporations Pte Ltd
- Goldbell Engineering Pte Ltd
- Hi-Tech Freight Solutions (Singapore) Pte Ltd
- HudHud Worldwide Logistics
- K.C. Dat Freight Solutions Pte Ltd
- Kewill Pte Ltd
- MACS Insurance Brokers Pte Ltd

- Megastar Shipping Pte Ltd
- Motorviva Pte Ltd
- National Association of Freight and Logistics
- NewAge Software & Solutions
- Pacific Integrated Logistics Pte Ltd
- Plaske JSC
- Poh Tiong Choon Logistics Limited
- Prosperio Group
- SAAA@Singapore
- S.E.T Logistics Pte Ltd
- Seagold (Private) Ltd
- Sinchew Woodpaq Pte Ltd
- Singapore Post Limited
- Singapore Transport Association
- The World Bank
- Tradenets Services Pte Ltd
- Transpole Logistics Pte Ltd
- TT Club
- vCargo Cloud Pte Ltd
- UD Trucks Singapore
- WCA Limited
- Worldwide Information Network (WIN)
- Yang Kee Logistics Pte Ltd



Members

ORDINARY MEMBERS (AS AT 31 DECEMBER 2013)

▲ SINGAPORE REGISTRY OF ACCREDITED MULTIMODAL TRANSPORT OPERATORS (AS AT 31 DECEMBER 2013)

- 3R Logistics Pte Ltd
 A & T Freight
 Management Pte Ltd
 A-Sonic Cargoplus Pte Ltd
 A-Sonic Logistics Pte Ltd
- a.hartrodt (S) Logistics Pte Ltd
 A21 Logistics Pte Ltd
 Actlink Logistics Pte Ltd
- ▲ Addicon Logistics
 Management (S) Pte Ltd
 Advanced Maritime
 Transports Pte Ltd
 AEO Logistics Pte Ltd
 Aerohub Logistics Pte Ltd
 AEX Shipping Pte Ltd
 AGI Freight Singapore Pte Ltd
 Agility Fairs & Events
 Logistics Pte Ltd
- Agility International
 Logistics Pte Ltd
 Agility Logistics
 Solutions Pte Ltd
 Agility Project Logistics Pte Ltd
 Ahlers Singapore Pte Ltd
 Aik Huat Transport Pte Ltd
- ▲ AIPEC Logistics (S) Pte Ltd
 Air Market Express (S) Pte Ltd
 AL-Barrak Singapore Intl Pte Ltd
 Alcon Global Logistics Pte Ltd
 Alkadri Express
 Transportation (S) Pte Ltd
 Alliance Global Logistics Pte Ltd
 Alligator Logistics Pte Ltd
 Allport Cargo Services
 Logistics Pte Limited
- ▲ ALPS Logistics (S) Pte Ltd Altron Shipping Pte Ltd Altus Logistics Pte Ltd Ameroid Logistics (S) Pte Ltd Amos International (S) Pte Ltd Anshin Logistics Pte Ltd
- ▲ Anslem Logistics Pte Ltd
 Ants Logistic Pte Ltd
 APT Showfreight (S) Pte Ltd
 Ascend International Pte Ltd
 Asia Pacific Wine Hub Pte Ltd
 Asian Dellker Logistics
 Management Pte Ltd
 ASL Solutions Pte Ltd
 ASM Logistics (S) Pte Ltd
- ▲ Astro Express Logistics Pte Ltd

- ▲ Atlantic Forwarding Pte Ltd Aw Transport & Warehousing Pte Ltd BHS Kinetic Pte Ltd B.S.K. Stevedoring Pte Ltd Batamindo Shipping & Warehousing Pte Ltd Baylink Logistics Pte Ltd Bayswater Shipping and Forwarding Pte Ltd BDP (Asia Pacific) Pte Ltd Ben Line Agencies (S) Pte Ltd Benkel International Pte Ltd Biforst Singapore Pte Ltd Big Foot Logistic Pte Ltd BLLs Transportation and Trading Pte Ltd BLPL Singapore Pte Ltd Blue Diamond Logistics Pte Ltd Blue Water Shipping Singapore Pte Ltd Bok Seng Asia Pte Ltd Bok Seng Logistics Pte Ltd C & P Holdings Pte Ltd C & S Lines Pte Ltd C P World Pte Ltd
- ▲ C.H. Robinson Freight Services (Singapore) Pte Ltd C.H. Robinson Project Loaistics Pte. Ltd. CA Transportation & Warehousing Pte Ltd Cal Ship (Singapore) Pte Ltd Capital Logistics Services Pte Ltd cargo-partner Logistics Pte Ltd Carriage Global (S) Pte Ltd Cargo International Pte Ltd Central Express Lines Pte Ltd Central Oceans Singapore Shipping & Trading P L Century Machinery Mover Services Pte Ltd
- Services Pte Ltd

 A CEVA Logistics Singapore
 Pte Ltd
 Chasen Logistics
 Services Limited
 CHC Express Pte Ltd
 Cheetah Freight Express
 Pte Ltd
 Choon Heng Logistics Pte Ltd
 CJ korea express Asia Pte Ltd

- CLL Shipping (S) Pte Ltd
 Cogent Automotive
 Logistics Pte Ltd
 Cohesive Shipping Pte Ltd
 Collins Movers Pte Ltd
 Collyer Logistics (S) Pte Ltd
 Compass Rose Freight
 Systems Pte Ltd
 Contrans International
 Logistics Pte Ltd
 Country-Roll Containers (Pte) Ltd
 Crane Worldwide
 Logistics (S) Pte Ltd
 Crescendas Logistics
 Solutions Pte Ltd
- ▲ Crystal Freight Services Pte Ltd CTI Logistics Pte Ltd CWT Globelink Pte Ltd CWT Limited
- ▲ Damco Logistics Singapore Pte Ltd Dan Airfreight Pte Ltd
 - Dawn Shipping & Transport
 Company (Pte) Ltd
- ▲ Deugro (Singapore) Pte Ltd
 Dextrans Worldwide Pte Ltd
 DHL Global Forwarding
 (Singapore) Pte Ltd
 DHL Supply Chain Singapore
 Pte Ltd
 Diamond International
 Consolidators (S) Pte Ltd
 Dimerco Express Singapore
 Pte Ltd
 DK Ship Chartering (S) Pte Ltd
 DNKH Logistics Pte Ltd
 DST Lines Pte Ltd
- ▲ DSV Air & Sea Pte Ltd

 Duta Freight International Pte Ltd

 Eastrans Lines (S) Pte Ltd

 EBS Logistics Pte Ltd
- ▲ EES Freight Services Pte Ltd
 Elite International Logistics
 Singapore Pte Ltd
 Embassy Freight Services
 Pte Ltd
 Energy Logistics Pte Ltd
 Eng Choon Express Service
 Pte Ltd
 Eng Lee Logistics Pte Ltd
 Euro Pac Logistics Pte Ltd
 Eva Global Logistics Pte Ltd

- Evermarch Logistics (S) Pte Ltd Everprime Shipping Pte Ltd
- ▲ F. H. Bertling Pte Ltd
 F.S. Freight Systems Pte Ltd
 Farwide Shipping Agencies
 Pte Ltd
 Feiliks Logistics Pte Ltd
 Focal Logistics (S) Pte Ltd
- ▲ FPS Global Logistics Pte Ltd FR. Meyers Sohn (Far East) Pte Ltd
- ▲ Freight Links Express Pte Ltd
 Freight Links Logistics Pte Ltd
 Freight Systems Logistics Pte Ltd
- ▲ Fujitrans (Asia) Pte Ltd Furness International Pte Ltd GAC (Singapore) Pte Ltd Galaxy Logistics Pte Ltd Gati Asia Pacific Pte Ltd GE Lines Pte Ltd
- ▲ Geodis Wilson Singapore Pte Ltd Geometra Worldwide Movers Pte Ltd Germaxco Shipping Agencies Pte Ltd GFS Forwarding Pte Ltd GGL (Singapore) Pte Ltd Gilmon Transportation & Warehousing Pte Ltd GKE Express Logistics Pte Ltd GKE Freight Pte Ltd GKE Warehousing & Logistics Pte Ltd GLE Logistics (S) Pte Ltd Global Airfreight International Pte Ltd
- ▲ Global Container Freight Pte Ltd Global Link Logistics Pte Ltd Global Projects Services Pte Ltd Goldin Shipping Pte Ltd Goldstream Containers (Pte) Ltd Goodlink Shipping Services Pte Ltd
- ▲ Goodway Agencies (Shipping) Pte Ltd
- Gowell Logistics Svs Pte Ltd
- ▲ Griffin Kinetic Pte Ltd
 Gryphon Logistics Pte Ltd
 H-Xpo Germaxco Intl Pte Ltd
 Halcon Primo Logistics Pte Ltd
 Handling System Co. Pte Ltd

- Hankvu Hanshin Express (Singapore) Pte Ltd Harborair Logistics Pte Ltd
- ▲ Harbour Handlers Pte Ltd Hawk Forwarders Pte Ltd. Hazel Wrights Logistics Pte Ltd Heah Long Seng Transport & Trading Pte Ltd Hean Nema Logistics Pte Ltd Heng Lim Transport Pte Ltd Henry Bath Singapore Pte Ltd Hilfreight Pte Ltd Hock Seng Heng Tpt & Trading Pte Ltd Hong Fa Logistics & Engineering Hoy San Stevedoring Pte Ltd HS International Pte Ltd. Huationa (Asia) Pte Ltd Huationg Inland Transport Service Pte Ltd Hub Distributors Services Pte Ltd Hup Soon Cheong Services Pte Ltd Hup Tat Transport Pte Ltd I M Logistics Solution Pte Ltd i.Logistics Pte Ltd I.M. Roadways Pte Ltd ICS Cargo Services Pte Ltd iHub Solutions Pte Ltd IJS Global Singapore Pte Ltd Indon Shipping Pte Ltd InfinOps Pte Ltd Intas Pte I td Integra 2002 Pte Ltd Interfreight Linc Logistics Pte Ltd International Freight Consultants (S) Pte Ltd Ipsen Logistics (S) Pte Ltd ISC Far East Pte Ltd
- ▲ Island Line Pte Ltd lvy Warehousing & Transportation Pte Ltd J & F Sealink (S) Pte Ltd
- ▲ J P Express Services Pte Ltd Jacobson Global Logistics (S) Pte Ltd JAS Forwarding (S) Pte Ltd JE Logistics Pte Ltd Jet Air (S) Pte Ltd
- ▲ Jetsea Logistics (S) Pte Ltd JF Hillebrand Singapore Pte Ltd JIM Logistics Management Pte Ltd JJI Offshore & Marine Pte Ltd JOS Logistics Pte Ltd JSAS (Singapore) Pte Ltd

- JSL-Jet Speed Logistics (S) Pte Ltd Jupiter Singapore Pte Ltd Jurong Cold Store Pte Ltd K C Dat (Singapore) Pte Ltd K Line Logistics (S) Pte Ltd Kang Logistics Pte Ltd Kardin-Wan Shen Logistics Pte Ltd Kase Lines (S) Pte Ltd Kase Logistics (S) Pte Ltd Katoen Natie Singapore (Jurong) Pte Ltd Kawanishi Logistics (S) Pte Ltd Keihin Multi-Trans (S) Pte Ltd Kenzone Singapore Pte Ltd Keppel Container Line Pte Ltd
- ▲ Keppel Logistics Pte Ltd Keystone Logistic Services Pte Ltd Kim Ee Logistics (Pte) Ltd Kim Soon Lee Pte Ltd KWF-Kintetsu World Express (S) Pte Ltd Kyuko Corporation Pte Ltd Leeway Trans-Act Pte Ltd Legend Asiapac Group Pte Ltd
- Leschaco Pte Ltd LF Logistics Services Pte Ltd LHN Logistics Management Pte Ltd Likok Logistics Pte Ltd
- ▲ Liner Shipping Pte Ltd Lisen Logistics & Engineering Pte Ltd Liten Logistics Services Pte Ltd Lima Bintana Logistics (S) Pte Ltd LNS Camion Transport Pte Ltd Lo-Net Handling Pte Ltd Loaded Services Pte Ltd Logtrans (Far East) Pte Ltd
- ▲ Logwin Air + Ocean Singapore Pte Ltd LQ Logistics Pte Ltd Lucky Transport & Logistics Pte I td LV Shipping Singapore Pte Ltd LZOC Marine & Logistics Pte Ltd M & P International Freights Pte Ltd M + R Forwarding Pte Ltd Mac-Nels Line (S) Pte Ltd Macoline (S) Pte Ltd Mandai Link Logistics Pte Ltd

Mandate Logistics Pte Ltd

Mansulita Logistics Pte Ltd

- Maple Freight Express (S) Pte Ltd Marine & Offshore Integrated Logistics (S) Pte Ltd Marine Port Services Pte Ltd Markono Logistics Pte Ltd Masindo Logistic Pte Ltd MCL Logistics Asia Pte Ltd Megastar Shipping Pte Ltd Megaton Shipping Pte Ltd Menlo Worldwide Asia Pacific Pte Ltd Merlion Holdings Pte Ltd MES Logistics Pte Ltd MGR Container Line Pte Ltd Michelle Art Transport Pte Ltd Midwest Air International Pte Ltd Midwest Freight and Transportation Pte Ltd Mina Hoe Shippina & Transportation Agency Pte Ltd Mini Environment Service Pte Ltd MLI Services Pte Ltd ▲ MOL Logistics (Singapore)
- Pte Ltd Morrison Express Logistics Pte Ltd Movon Solutions Pte Ltd MSN Shipping Agencies Pte Ltd Naigai Nitto Singapore Pte Ltd NEK Logistics Pte Ltd Neo Shipping Agencies Pte Ltd Ng Logistics & Packing Pte Ltd Nippon Express (Singapore) Pte Ltd Nissin Transport (S) Pte Ltd
- ▲ NNR Global Logistics (S) Pte Ltd Nova Shipping & Logistics Pte Ltd NRS Logistics Pte Ltd NTL Naigai Trans Line (S) Pte Ltd Nu-Alliance Pte Ltd OCWS Logistics Pte Ltd Ocean Tankers (Pte) Ltd Ohio Express International Pte Ltd OHL (S) Pte Ltd OIA Global Logistics (Singapore) Pte Ltd On Time Worldwide Logistics Pte Ltd One World Logistics Pte Ltd OTC Asia Logistics Pte Ltd OV Container Line Pte Ltd. Overseas Express Container Lines Pte Ltd P.I.L. Consortium Pte Ltd Pacific Integrated Logistics Pte Ltd

- PAL Line Pte Ltd Pan Asia Logistics Singapore Pte Ltd
- ▲ Pan Ocean Transport Pte Ltd
- ▲ Panalpina World Transport (S) Pte Ltd Paragon Cargo Pte Ltd PATA Shipping (S) Pte Ltd Peck Tiong Choon Transport Pte I td Penanshin (PSA KD) Pte. Ltd Penanshin Shipping Pte Ltd Pentagon Freight Services (S) Pte Ltd
- Perma Global Logistics Pte Ltd Phoenix Agencies Pte Ltd ▲ Pinnacle World Transport Pte Ltd Pioneer Districentre Pte Ltd Pioneer Express Shipping Pte Ltd PN Shipping Pte Ltd Po San Transport Pte Ltd Poh Tiong Choon Logistics Ltd Poh Tiong Choon Shipping (Pte) Ltd PQ Swiftvan Logistics Pte Ltd Premiere Logistics (S) Pte Ltd Premium Logistics Pte Ltd Quickflo Logistics Pte Ltd Raks International Pte Ltd Regent Express Pte Ltd Reliance Products Pte Ltd Renus Logistics Pte Ltd RichLand Logistics Services Pte I td Rong De Distribution Pte Ltd Rulewave Singapore Pte Ltd Ryder-Ascent Logistics Pte Ltd S&P Cold Storage Pte Ltd S-Net Freight (Holdings) Pte Ltd S.E.T Logistics Pte Ltd S2M Freight Services Pte Ltd Sab Logistics Pte Ltd SAC Freight Pte Ltd Sagawa Express Singapore Pte Ltd Sankyu (Singapore) Pte Ltd Sathya Shipping and Logistics Pte Ltd Savino Del Bene (S) Pte Ltd SBS Atlas Logistics Holdings Pte Ltd Scan-Shipping Pte Ltd Scanwell Logistics (Singapore) Pte Ltd

Schenker Singapore (Pte) Ltd

- SCX Cargo Pte Ltd SDV Logistics Singapore Pte Ltd Sea Power Forwarding & Warehousing Pte Ltd
- ▲ Sea-Hawk Freight Pte Ltd Sea-Shore Transportation Pte Ltd Seagull Marine Services (Pte) Ltd Seazone Freight Pte Ltd Senator International Singapore Pte Ltd Senkee Logistics Pte Ltd SENKO International Logistics Pte Ltd SG Support Service Pte Ltd SH Cogent Logistics Pte Ltd Shalom Movers Pte Ltd Shipco Transport Pte Ltd Shipping World Logistics Pte Ltd Sigma Container Line Pte Ltd SILKargo Logistics (Singapore) Pte Ltd Simply Freight Services Pte Ltd Sin Chew Woodpag Pte Ltd Sin Hiap Hoe Transport Pte Ltd Sin-Freight International Pte Ltd Singapore Post Limited Singapore Transport Supply Service Pte Ltd SinSenMoh Transportation Pte Ltd SKK Freight Services Pte Ltd Sky Ocean Logistics (S) Pte Ltd Skylift Consolidator (Pte) Ltd Skywin Logistics Pte Ltd SNL Logistics Pte Ltd Sony Electronics (Singapore) Pte Ltd Soon Container Services Pte Ltd
- Space Distribution Logistics Pte Ltd
- Speedmark Consolidation Service Pte Ltd
- Speedway Cargo Services Pte Ltd
- Spiral Marine Pte Ltd Spiral Transportation & Services Pte Ltd
- SSE Marine Logistics Pte Ltd St John Freight Systems Pte Ltd St John Lines Pte Ltd
- ST Logistics Pte Ltd
 ST Synthesis Pte Ltd
 Starline Logistics Pte Ltd
 Steadfast Services Pte Ltd
 Storbest-SSHK Cold Logistics
 Pte. Ltd.
 Store + Deliver + Logistics Pte Ltd
- TBC Transportation & Trading Pte Ltd
- TA Asia Logistics Pte Ltd Tandem Global Logistics Singapore Pte Ltd
- ▲ Tanny Services Pte Ltd
 TCB (S.G.) Pte Ltd
 Teckwah Logistics Pte Ltd
 Terasa-Star International
 Shipping Pte Ltd
 THT Logistics Pte Ltd
 TIM Logistics (S) Pte Ltd
 Tiong Woon Crane Pte Ltd
 Tiong Woon International Pte Ltd
 Tiong Woon Logistics Pte Ltd
 Titan Project Services (S) Pte Ltd
- TLT Transportation Pte Ltd
 TNL Express Pte Ltd
 Toll Integrated Feeder Pte Ltd
- ▲ Toll Logistics (Asia) Limited

Pte Ltd
Toyo Logistics (S) Pte Ltd
Toyofuji Shipping Singapore
Pte Ltd
Trans 99 Pte Ltd
Trans Global (S) Pte Ltd
Trans Global Projects (Singapore)
Pte Ltd

Trans-Intl Shipping & Forwarding

Toll Offshore Petroleum Services

- (S) Pte Ltd

 ↑ Transit Air Cargo Singapore
 Pte Ltd
 Transliner Asia Pacific Pte Ltd
 TransLiner Pte Ltd
 Transpeed Cargo (S) Pte Ltd
 Transpole Logistics Pte Ltd
 Transware Distribution Services
 Pte Ltd
 Transworld GLS (Singapore)
 Pte Ltd
- ▲ Transworld International Pte Ltd
 Tri-Net Logistics (Asia) Pte Ltd
 Trident Contract Resources
 (Pte) Ltd
 Trinity Cargo Link Pte Ltd
 Tropolis Logistics (S) Pte Ltd
 TT Transportation & Logistics
 Pte Ltd
 U-Freight Singapore Pte Ltd
 UBTS Pte Ltd
- ▲ Ultimate Freight Services Pte Ltd
 Union Services (S'pore) Pte Ltd
 Uniworld Logistics Pte Ltd
 UNL Shipping & Logistics Pte Ltd
 UTi Worldwide (Singapore)
 Pte Ltd
 Vantec World Transport (S)
 Pte Ltd

UBTS Technologies Pte Ltd

- Valukargo Groupage Services Pte Ltd Vanguard Logistics Services
- (Singapore) Pte Ltd Vega Orient Line Pte Ltd VT Logistics Services Pte Ltd WAP Logistics (Singapore) Pte Ltd
- Warehouse Logistics Net Asia Pte Ltd Warehousing & Distribution
- Warehousing & Distribution Pte Ltd
- ▲ Weiss-Rohlig Singapore Pte Ltd WHS Global Logistics Pte Ltd WHS Global Transportation Pte Ltd WHS Logistics Pte Ltd Winstar Logistic Pte Ltd Winstar Shipping Pte Ltd WK Forwarders Pte Ltd
- ▲ Worldgate Express Lines Pte Ltd Worldgreen Shipping Pte Ltd
- ▲ Worldscope Shipping Pte Ltd
 Worldway Express Pte Ltd
 WWW Cargo Pte Ltd
 WWn2000 Logistics Pte Ltd
 Wyn2000 Transport & Container
 Services Pte Ltd
 Yamato Asia Pte Ltd
 Yang Kee Chemical Logistics
 Pte Ltd
 Yang Kee Logistics Pte Ltd
 Yang Kee Marine & Offshore
 Pte Ltd
 YCH Global Logistics Pte Ltd
 YFE-Clark Express Pte Ltd
 YS Logistics (S) Pte Ltd
- ▲ Yusen Logistics (Singapore) Pte Ltd Zim Logistics S.E.A Pte Ltd

ASSOCIATE MEMBERS (AS AT 31 DECEMBER 2013)

20 Cube Logistics Pte Ltd
AAK-Logistic Services
Ascendo Consulting Pte Ltd
Brian Mae Pte Ltd
BS Resources Pte Ltd
C-Freight Solutions Pte Ltd
CargoWise (Singapore)
Pte Ltd
Chun Logistics Pte Ltd
CrimsonLogic eTrade Services
Pte Ltd
CRISTAL Solutions Pte Ltd
CrossTrade Logistics Pte Ltd
Elan Logistics Pte Ltd
Ethoz Group Ltd

Soonest Express (S) Pte Ltd

Expo Global Distribution Centre Pte Ltd

▲ Fairmacs Multiline
Farwide Shipping Agencies
(2013) Pte Ltd
Felix Relocations Pte Ltd
GL Strategic Private Limited
Goldbell Engineering Pte Ltd
Hellmann Worldwide
Logistics LLP
HI-Tech Freight Solutions (Spore)
Pte Ltd
I.M. Freight International
iG Logistics Pte Ltd

Institute of Technical Education

Kewill Pte Ltd Lingholm Logistics Pte Ltd MACS Insurance Brokers Pte Ltd MEP Logistics Pte Ltd Nanyang Polytechnic- School of Business Management Naee Ann Polytechnic Quijul Logistics Pte Ltd Republic Polytechnic Reudan Shipping & Logistics Services Pte Ltd Sankyo Global Logistics (Singapore) Pte Ltd SDL Logistics Pte Ltd Sing Mah Wooden Cases Manufacturer Pte Ltd

Singapore Telecommunications Limited
Synthesis Logistics Pte. Ltd.
Temasek Polytechnic
Tradenet Services Pte Ltd
Transcontainer Limited Singapore
Branch
Transoceanic Projects &
Development (Singapore) Pte Ltd
Triways Logistics (Singapore)
Pte Ltd
TT Club Mutual Insurance Limited
Tuas Transport & Logistics Pte Ltd

Volvo East Asia (Pte) Ltd

Singapore Logistics Association 2 Bukit Merah Central #04-02 Singapore 159835 MCI (P) 021/10/2013